



# Terms and Conditions

## For your GreenPower, Origin Go Zero or Green Gas (Green Product)

### Your Origin Go Zero or Green Gas

If you choose Origin Go Zero or Green Gas, we'll supply you with your chosen product at your supply address.

For both products, we will offset 100% of the greenhouse gas emissions from your electricity or gas supply through Climate Active, a government-backed carbon neutral certification scheme.

### Your GreenPower

If you choose GreenPower, we'll supply you with your chosen product at your supply address.

We'll make sure we source an equivalent amount of electricity from GreenPower accredited renewable sources to match your chosen percentage of your electricity usage.

### Charges

You must pay us the charges for your Green Product.

We can vary the charges at any time by notice to you – including by a message on your bill. We will notify you of any change as soon as practicable, but no later than your next bill. For example, we may vary the structure of the charges from a weekly amount to a charge based on the amount of electricity you use. Or, if there is no charge when you take up your Green Product, then after 12 months, we may start to charge you.

### When will your Green Product end or change?

We will stop supplying you with your chosen Green Product if:

- (a) you tell us you no longer want that product;
- (b) we give you at least 20 business days written notice; or
- (c) your energy agreement with us for the supply address ends.

We may vary these terms and conditions, (including the percentage and source of your GreenPower) by giving you at least 20 business days written notice.