

# SCHEDULE ONE TO CUSTOMER CONTRACT DOCUMENT

## STANDARD INSTALLATION CONDITIONS

### WALL FURNACES

#### 1. Type of Installation

1.1 These Standard Installation Conditions apply where the Installation comprises the installation of a wall furnace heater.

#### 2. Pre-Installation Site Inspection

2.1 The Installation Subcontractor may conduct a pre-Installation site inspection at the Premises. If a pre-Installation site inspection is not undertaken prior to the day arranged for Installation, a pre-Installation site inspection will be undertaken on the day arranged for Installation.

#### 3. Time for Installation

3.1 Origin (or the Installation Subcontractor) will contact you to arrange a suitable time for Installation of the System (and for any pre-Installation site inspection undertaken prior to the time arranged for Installation). You must be present during the arranged time for the Installation (and during any pre-Installation site inspection).

#### 4. Installation Package

4.1 Subject to clause 6 of this Schedule, the Installation comprises the installation of the System at the Premises, in accordance with the manufacturers' guidelines, relevant Australian standards and laws, as described in these Standard Installation Conditions.

4.2 If the System is to replace an existing heater, where possible it will be installed in the same location and use the existing flue (unless you have requested the WF25 model which comes with new flue). If the heater cannot be installed in the same position as the existing heater or is of a different type than your existing heater, or requires new flue then further costs may apply.

4.3 If the System does not replace an existing heater every effort will be made to install it in a location nominated by you. The location nominated by you can be on an internal wall or the inside of an external wall within 6 metres of an existing gas point, (over 6 meters will incur additional charges), its position must allow for the installation of an internal or external flue in a suitable location.

#### 5. Included Services and Items

5.1 Subject to clause 6 of this Schedule, the services and items included within the Installation are as follows:

- (a) the installation of the System at the location specified in these Standard Installation Conditions;
- (b) the removal and disposal of any existing space heater which the System is to replace;
- (c) where you are not replacing an existing heater, or have selected the WF25 model the installation of all fluing up to 3m from the heating unit (involving penetration through the roof if required);



- (d) where the heater is to be installed on a solid wall, a standard console kit;
- (e) testing and commissioning of the System in accordance with clause 8 of this Schedule;
- (f) the provision of a plumbing compliance certificate and a certificate of electrical safety (or equivalent), in accordance with clause 9 of this Schedule, where required; and
- (g) cleaning up any mess created by the Installation Subcontractor (including the removal of rubbish brought onto the Premises by Installation Subcontractor).
- (h) Allowance of up to 6 meters of gas line using copper pipe.

## **6. Excluded Services and items**

6.1 The Installation does not include the following services or items:

- (a) the supply or installation of rear registers;
- (b) the supply or installation of console kits (unless you selected solid wall installation in your on-line application );
- (c) any work involved in changing your existing fuel source (e.g. LPG to natural gas);
- (d) (where the System is to replace an existing space heater) any work involved in installing the System in a different location from that of the existing space heater;
- (e) (where the system chosen is the WF30 and is to replace an existing space heater) any new fluing that may be required;
- (f) the removal of any ducted heating system;
- (g) any gas line which exceeds 1 meter for replacement installations and 6 meters for new installations;
- (h) the repair of any leaks in existing gas lines;
- (i) the supply or installation of any new electricity power point;
- (j) installation on premises other than single-storey or double-storey residential premises; (Installations for double-storey residential premises may incur additional costs);
- (k) installation on homes under construction;
- (l) the provision of special equipment where required to install the System (such as cranes, scaffolding, boom lifts or cherry pickers);
- (m) any work required to gain safe, convenient and unhindered access (such as the temporary removal of fencing or clearance of vegetation);
- (n) any other work required where safe, convenient and unhindered access for the Installation is not provided;
- (o) any work required to reinstate or make good any walls, plaster or other items that are altered or exposed during the Installation (such as holes left from the removal of existing heaters);
- (p) the removal of asbestos or the costs of an investigation to determine whether asbestos is present;
- (q) the supply or installation of any residual current device (RCD) (required where the Premises' power circuits are not protected by a RCD);



- (r) the rectification of any inadequate existing electrical supply or, where relevant, existing gas supply;
- (s) any other work that is required, prior to the Installation, to ensure that the Premises comply with any electrical or other standards required by law;
- (t) any other work, required prior to the Installation, to ensure that the Premises are suitable and safe for the Installation;
- (u) the provision of approvals, consents or permits from any person (including, but without limitation, any approval, consent or permit which you are required to obtain from any local council/planning authority, any strata corporation or body corporate, or the owner of the Premises, under clause 11 of this Schedule);
- (v) any work at remote locations (such as islands remote from the mainland); and
- (w) any work that is not described, or necessarily implied, in clause 5.

Neither Origin nor the Installation Subcontractor will have any obligation to carry out any of the work that is excluded from the Installation (unless Origin (or the Installation Subcontractor) agrees that the Installation Subcontractor will carry out that work).

## **7. Additional Services and/or items**

7.1 Prior to Installation of the System, Origin (or the Installation Subcontractor) will advise you of any additional services and/ or items that are not included in the Installation but which are required to complete the Installation. You will receive this advice during the pre-installation site inspection or on the day of Installation.

7.2 When you are advised of the additional services and/or items that are not included in the Installation but which are required to complete the Installation, Origin (or the Installation Subcontractor) may give you a quote for the cost of those additional services and/or items.

7.3 Once you have received the quote from Origin (or the Installation Subcontractor), You may elect to:

- (a) enter into an agreement with the Installation Subcontractor for the supply of the additional services and/or items; or
- (b) arrange for another party to supply the additional services and/or items, prior to Installation; or
- (c) not proceed with the Installation.

7.4 If you elect to not proceed with the Installation, this Contract will terminate at that time and, in that event, Origin will provide you with a full refund by cheque.

7.5 The Installation will not proceed until the additional services and/or items are supplied. If necessary, this may require the Installation Subcontractor to re-schedule the time for Installation with you.

7.6 If you would like the Installation Subcontractor (or another person) to the supply of the additional services and/or items, you will need to enter into a separate contract with the Installation Subcontractor (or the other person). Any contract you make is not a contract between you and Origin and does not vary your contract with Origin.

## **8. Testing and Commissioning**



8.1 After installation of the System, Origin (or the Installation Subcontractor) will test and commission the System to confirm that the System has been installed in compliance with the manufacturer's specifications and is fully operational.

## **9. Plumbing Compliance Certificate and Certificate of Electrical Safety**

9.1 On satisfactory completion of the Installation, Origin (or the Installation Subcontractor) will provide a plumbing compliance certificate and a certificate of electrical safety (or equivalent), where required, which certifies that the System has been installed in accordance with the requirements of relevant Australian Standards and laws.

## **10. Compliance with Electrical Standards**

10.1 You must ensure that the Premises comply with electricity standards imposed by law prior to Installation.

10.2 If the Premises do not comply with electricity standards imposed by law, you must arrange (at your cost) for a qualified electrician to rectify the fault(s). The type of works that an electrician may need to carry out may include, but is not limited to, the following:

- rectifying an inadequate existing electrical supply;
- installing a safety switch; upgrading a switchboard;
- upgrading of meter panel board;
- works to the meter box where the meter box is non-compliant.

## **11. Pre-Installation Approvals**

11.1 Prior to Installation, you are required to obtain all relevant approvals, consents, and permits from your local council/planning authority and, if applicable, your strata corporation or body corporate. If you do not own the Premises, You must also ensure that you get written permission from the owner. You must provide this authority to Origin as soon as possible, by posting it to:

Origin Solar Customer Administration

GPO Box 186c

Melbourne VIC 3001

## **12. Access**

12.1 You must ensure that Origin and the Installation Subcontractor (together with any vehicle and equipment) have safe, convenient and unhindered access for the purposes of undertaking the installation.

12.2 If you think that access may be an issue, please inform Origin (or the Installations Subcontractor) when you are contacted to arrange the Installation.