

SCHEDULE ONE TO CUSTOMER CONTRACT DOCUMENT

STANDARD INSTALLATION CONDITIONS

DUCTED HEATING

1. Type of Installation

1.1 These Standard Installation Conditions apply where the Installation comprises a Brivis ducted heating system, based on a standard ceiling height of not greater than 2.6 metres for the total home size.

2. Pre-Installation Site Inspection

2.1 The Installation Subcontractor may conduct a pre-Installation site inspection at the Premises. If a pre-Installation site inspection is not undertaken prior to the day arranged for Installation, a pre-Installation site inspection will be undertaken on the day arranged for Installation.

3. Time for Installation

3.1 Origin (or the Installation Subcontractor) will contact you to arrange a suitable time for Installation of the System (and for any pre-Installation site inspection undertaken prior to the time arranged for Installation). You must be present during the arranged time for the Installation (and during any pre-Installation site inspection).

4. Installation Package

4.1 Subject to clause 6 of this Schedule, the Installation comprises the installation of the System at the Premises, in accordance with the manufacturers' guidelines, relevant Australian standards and laws, as described in these Standard Installation Conditions.

5. Included Services and Items

5.1 Subject to clause 6 of this Schedule, where the System is to replace an existing ducted heating system, the services and items included within the Installation are as follows:

- (a) the removal and disposal of the existing ducted heating main unit and the installation of the new main heating unit, in the same location as the existing unit;
- (b) Inspection of existing duct work (where duct work requires replacing; recommendations will be made by the Installation Subcontractor)
- (c) the installation of a new controller for the model you have selected (unless you request us to not install a new controller);
- (d) testing and commissioning the System in accordance with clause 8 of this Schedule;
- (e) provision of up to 6 metres of "return air";
- (f) provision of up to 6 metres of gas line;



(g) the provision of a certificate of compliance and a certificate of electrical safety (or equivalent), in accordance with clause 9 of this Schedule, where required; and

(h) cleaning up any mess created by the Installation Subcontractor (including the removal of rubbish brought onto the Premises by the Installation Subcontractor).

5.2 Subject to clause 6, where the System does not replace an existing system, the services and items included within the Installation are as follows:

(i) the installation of the System, including the main ducted heating unit, and ducts to your required rooms as selected;

(j) provision of up to 6 metres of "return air";

(k) provision of up to 6 metres of gas line;

(l) testing and commissioning the System in accordance with clause 8 of this Schedule;

(m) the provision of a certificate of compliance and a certificate of electrical safety (or equivalent)(in accordance with clause 9 of this Schedule); and

(n) cleaning up any mess created by the Installation Subcontractor (including the removal of rubbish brought onto the Premises by the Installation Subcontractor).

6. Excluded Services and items

6.1 The Installation does not include the following services or items:

(a) the repair or reinstatement of decorative or lathe and plaster ceilings (whilst Origin or the Installation Subcontractor will consult with you before beginning any work, and will take reasonable care during the work, Origin (and the Installation Subcontractor) cannot take any responsibility for the appearance of decorative or lathe and plaster once the Installation is complete);

(b) the supply or installation of window shading (where the Premises do not have adequate window shading, a different type of system, or an additional point, may be better for the Premises);

(c) the supply or installation of floor coverings (where the Premises do not have adequate floor covering, a different type of system, or an additional point, may be better for the Premises);

(d) the supply and installation of new ductwork where replacing an existing ducted heating system;

(e) the supply and installation of an existing flue where replacing an existing ducted heating system;

(f) the supply or installation of any insulation (where the Premises do not have sufficient insulation, a different type of system may be better for the Premises);

(g) installation on premises other than single-storey or double-storey residential premises;

(h) installation on homes under construction;

(i) installation on any Premises other than a residential property;

(j) any zoning of any part of the ducted heater by the Installation Subcontractor;



- (k) the provision of special equipment where required to install the System (such as cranes, scaffolding, boom lifts or cherry pickers);
- (l) any work required to gain safe, convenient and unhindered access (such as the temporary removal of fencing or clearance of vegetation);
- (m) any other work required where safe, convenient and unhindered access for the Installation is not provided;
- (n) any work required to reinstate or make good any walls, plaster or other items that are altered or damaged during the Installation;
- (o) the removal of asbestos or the costs of an investigation to determine whether asbestos is present;
- (p) the rectification of any inadequate existing electrical supply or, where relevant, existing gas supply;
- (q) any other work that is required, prior to the Installation, to ensure that the Premises comply with any electrical or other standards required by law;
- (r) any other work, required prior to the Installation, to ensure that the Premises are suitable and safe for the Installation;
- (s) the provision of approvals, consents or permits from any person (including, but without limitation, any approval, consent or permit which you are required to obtain from any local council/planning authority, any strata corporation or body corporate, or the owner of the Premises, under clause 11 of this Schedule);
- (t) any work at remote locations (such as islands remote from the mainland);
- (u) any work that is not described, or necessarily implied, in clause 5.

Neither Origin nor the Installation Subcontractor will have any obligation to carry out any of the work that is excluded from the Installation (unless Origin (or the Installation Subcontractor) agrees that the Installation Subcontractor will carry out that work).

7. Additional Services and/or items

7.1 Prior to Installation of the System, Origin (or the Installation Subcontractor) will advise you of any additional services and/ or items that are not included in the Installation but which are required to complete the Installation. You will receive this advice during the pre-installation site inspection or on the day of Installation.

7.2 When you are advised of the additional services and/or items that are not included in the Installation but which are required to complete the Installation, Origin (or the Installation Subcontractor) may give you a quote for the cost of those additional services and/or items.

7.3 Once you have received the quote from Origin (or the Installation Subcontractor), you may elect to:

- (a) enter into an agreement with the Installation Subcontractor for the supply of the additional services and/or items; or
- (b) arrange for another party to supply the additional services and/or items, prior to Installation; or
- (c) not proceed with the Installation.

7.4 If you elect to not proceed with the Installation, this Contract will terminate at that time and, in that event, Origin will provide you with a full refund by cheque.



7.5 The Installation will not proceed until the additional services and/or items are supplied. If necessary, this may require the Installation Subcontractor to re-schedule the time for Installation with you.

7.6 If you would like the Installation Subcontractor (or another person) to the supply of the additional services and/or items, you will need to enter into a separate contract with the Installation Subcontractor (or the other person). Any contract you make is not a contract between you and Origin and does not vary your contract with Origin.

8. Testing and Commissioning

8.1 After installation of the System, Origin (or the Installation Subcontractor) will test and commission the System to confirm that the System has been installed in compliance with the manufacturer's specifications and is fully operational.

9. Certificate of Electrical Safety

9.1 On satisfactory completion of the Installation, Origin (or the Installation Subcontractor) will provide a plumbing certificate and a certificate of electrical safety (or equivalent), where required, which certifies that the System has been installed in accordance with the requirements of relevant Australian Standards and laws.

10. Compliance with Electrical Standards

10.1 You must ensure that the Premises comply with electricity standards imposed by law prior to Installation.

10.2 If the Premises do not comply with electricity standards imposed by law, you must arrange (at your cost) for a qualified electrician to rectify the fault(s). The type of works that an electrician may need to carry out may include, but is not limited to, the following:

- rectifying an inadequate existing electrical supply;
- installing a safety switch; upgrading a switchboard;
- upgrading of meter panel board;
- works to the meter box where the meter box is non-compliant.

11. Pre-Installation Approvals

11.1 Prior to Installation, you are required to obtain all relevant approvals, consents, and permits from your local council/planning authority and, if applicable, your strata corporation or body corporate. If you do not own the Premises, You must also ensure that you get written permission from the owner. You must provide this authority to Origin as soon as possible, by posting it to:

Origin Solar Customer Administration

GPO Box 186c

Melbourne VIC 3001

12. Access

12.1 You must ensure that Origin and the Installation Subcontractor (together with any vehicle and equipment) have safe, convenient and unhindered access for the purposes of undertaking the installation.

12.2 If you think that access may be an issue, please inform Origin (or the Installations Subcontractor) when you are contacted to arrange the Installation.