Meter installation, alteration and abolishment fees

Australian Capital Territory

New South Wales

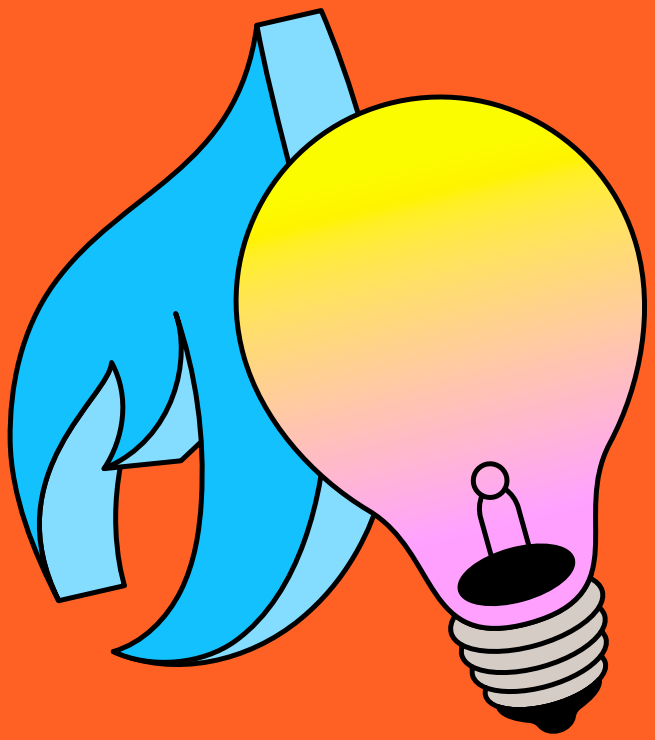
Northern Territories

Queensland

South Australia

Victoria

Western Australia



Effective July 2026

Origin Energy Retail Limited ABN 22 078 868 425 • Origin Energy (Vic) Pty Limited ABN 11 086 013 283 • Origin Energy Electricity Limited ABN 33 071 052 287 • Origin Energy LPG Limited ABN 77 000 508 369 • OC Energy Pty Ltd ABN 62 144 655 514 • WINconnect Pty Ltd ABN 71 112 175 710 • Sun Retail Pty Limited ABN 97 078 848 549 • Level 19 Festival Tower, Station Road, Adelaide SA 5000 • Tel 13 24 61 • Fax 1800 132 463 • Web queries originenergy.com.au/contactus

Australian Capital Territory fees – Electricity

Distributor fees for meter works

Distributors may charge fees to install, change, or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Distributor	Service description	Fee (incl GST)
Evo Energy	New connection – Temporary	$2,222.58
Evo Energy	New connection – Permanent	$2,222.58 - $2,603.91
Evo Energy	Additions and alterations	$1,139.85 - $2,966.58
Evo Energy	Abolishment - Supply	$1,158.67 - $1,533.79
Evo Energy	Wasted site visit	$435.95 - $1,230.09

Metering charges

Meter Service Providers may charge additional fees where the customer requests an installation, change, or removal of an electricity meter and they'll pass on any fees for their services directly to us. If they charge us, we'll pass on the fees to the customer on their bill. Services vary based on request.

A breakdown of services is listed below; for more detail on fee types and amounts, see **Appendix A**.

Service category	Fee (incl GST)
Additional works	Up to $350 per visit
Wasted site visits	
Post meter install services	Fees vary depending on Meter Service Provider, state, region and work required
Termination charges	
Meter works administration fee	May apply*
After hours surcharge	Up to $223.41 per visit

*Meter works administration fee

This fee may be charged where the customer requests a change, removal, or installation of an electricity meter. It is to arrange metering-related goods or services for the customer with a Meter Service Provider or Distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to customers on an Origin Standing contract.

Continued >

Australian Capital Territory fees – Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
Evo Energy	New connection – Standard	No charge
Evo Energy	New connection – Complex	Quoted
Evo Energy	Abolishment - Service line	$821.70 - $1,079.10 If incomplete $184.80 - $246.40
Evo Energy	Abolishment - Meter removal	$110.00

New South Wales fees – Electricity

Distributor fees for meter works

Distributors may charge fees to install, change, or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill 'meter/device fee'.

Distributor	Service description	Fee (incl GST)
Ausgrid	New connection – NMI allocation	$82.30
Ausgrid	Alteration - Metering site alteration	$42.98
Ausgrid	Alteration – Temporary isolation	$213.29 - $838.66
Ausgrid	Abolishment – NMI Extinction	$42.98
Ausgrid	Wasted site visit	$213.29 - $381.65
Endeavour Energy	New connection – NMI allocation	$46.62
Endeavour Energy	Alteration – Temporary isolation	$28.30 - $849.19
Endeavour Energy	Abolishment – NMI Extinction	$34.97
Endeavour Energy	Wasted site visit	$9.55 - $593.37
Essential Energy	New connection – NMI allocation	$107.45
Essential Energy	Alteration – Temporary isolation	$70.50 - $807.65

Metering charges

Meter Service Providers may charge additional fees where the customer requests an installation, change, or removal of an electricity meter and they'll pass on any fees for their services directly to us. If they charge us, we'll pass on the fees to the customer on their bill. Services vary based on request.

A breakdown of services is listed below; for more detail on fee types and amounts, see **Appendix A.**

Service category	Fee (incl GST)
Additional works	Up to $350 per visit
Wasted site visits	
Post meter install services	Fees vary depending on Meter Service Provider, state, region and work required
Termination charges	
Meter works administration fee	May apply*
After hours surcharge	Up to $223.41 per visit

*Meter works administration fee

This fee may be charged where the customer requests a change, removal, or installation of an electricity meter. It is to arrange metering-related goods or services for the customer with a Meter Service Provider or Distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to customers on an Origin Standing contract.

New South Wales fees – Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
APT Allgas	New connection – Standard	No charge
APT Allgas	New connection – Complex	Quoted
APT Allgas	New connection – Meter fix	$95.47
APT Allgas	Additions and alterations	Quoted
APT Allgas	Abolishment – Service line	Quoted
APT Allgas	Abolishment – Meter removal	$74.58
APT Allgas	Wasted site visit	$27.14 - $155.68
APA (Central Ranges)	New connection – Standard	No charge
APA (Central Ranges)	New connection – Complex	Quoted
APA (Central Ranges)	New connection – Meter fix	Quoted
APA (Central Ranges)	Additions and alterations	Quoted
APA (Central Ranges)	Abolishment – Service line	Quoted
APA (Central Ranges)	Abolishment – Meter removal	Quoted
Australian Gas Networks (Albury, Murray Valley, Moama)	New connection – Standard	No charge

New South Wales fees (continued)

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
Australian Gas Networks (Albury, Murray Valley, Moama)	New connection – Complex	Quoted
Australian Gas Networks (Albury, Murray Valley, Moama)	New connection - Meter fix	$139.70 If incomplete $125.40
Australian Gas Networks (Albury, Murray Valley, Moama)	Additions and alterations	Quoted
Australian Gas Networks (Albury, Murray Valley, Moama)	Abolishment - Service line	$268.40
Australian Gas Networks (Albury, Murray Valley, Moama)	Abolishment - Meter removal	$135.30 - $139.70
Australian Gas Networks (Albury, Murray Valley, Moama)	Wasted site visit	$94.60
Australian Gas Networks (Wagga Wagga)	New connection – Standard	No charge
Australian Gas Networks (Wagga Wagga)	New connection – Complex	Quoted
Australian Gas Networks (Wagga Wagga)	Additions and alterations	Quoted
Australian Gas Networks (Wagga Wagga)	Abolishment – Service line	$619.34
Australian Gas Networks (Wagga Wagga)	Abolishment – Meter removal	$144.58
Jemena	New connection – Standard	No charge
Jemena	New connection – Complex	Quoted
Jemena	New connection – Meter fix	Quoted
Jemena	Additions and alterations	Quoted
Jemena	Abolishment – Service line	$284.97 - $1,368.54
Jemena	Abolishment – Meter removal	$95.76

Northern Territories – Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
Australian Gas Networks	New connection – Complex	Quoted
Australian Gas Networks	New connection – Meter fix	$112.20 If incomplete $84.70
Australian Gas Networks	Additions and alterations	Quoted
Australian Gas Networks	Abolishment – Service line	Quoted
Australian Gas Networks	Abolishment – Meter removal	$102.30
Australian Gas Networks	Wasted site visit	$84.70

Queensland fees – Electricity

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
Energex	New connection – Temporary	$597.51 - $1,636.21
Energex	New connection – Temporary CT	$597.51 - $2,717.98
Energex	Additions and alterations	$362.67 - $3,161.37
Energex	Abolishment	$118.90 - $689.63
Energex	Abolishment – CT	$475.63 - $824.87
Energex	Abolishment – Traffic Control	$1,865.34 - $2,083.77
Energex	Wasted site visit	$119.16 - $375.91
Ergon	New connection – Temporary short-term	$597.51 - $1,639.94
Ergon	New connection – Temporary short-term traffic control	$597.51 - $3,087.57
Ergon	New connection – Temporary	$507.79 - $820.88
Ergon	New connection – Temporary CT	$507.79 - $1,390.93
Ergon	Additions and alterations	$325.86 - $2,562.07
Ergon	Abolishment	$118.06 - $548.26
Ergon	Abolishment – CT	$472.27 - $669.56
Ergon	Abolishment – Traffic Control	$1,981.30 - $2,117.20
Ergon	Wasted site visit	$127.56 - $156.77

Metering charges

Meter Service Providers may charge additional fees where the customer requests an installation, change, or removal of an electricity meter and they'll pass on any fees for their services directly to us. If they charge us, we'll pass on the fees to the customer on their bill. Services vary based on request.

A breakdown of services is listed below; for more detail on fee types and amounts, see **Appendix A.**

Service category	Fee (incl GST)
Additional works	Up to $350 per visit
Wasted site visits	
Post meter install services	Fees vary depending on Meter Service Provider, state, region and work required
Termination charges	
Meter works administration fee	May apply*
After hours surcharge	Up to $223.41 per visit

*Meter works administration fee

This fee may be charged where the customer requests a change, removal, or installation of an electricity meter. It is to arrange metering-related goods or services for the customer with a Meter Service Provider or Distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to customers on an Origin Standing contract.

Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
APT Allgas	New connection – Standard	No charge
APT Allgas	New connection – Complex	Quoted
APT Allgas	New connection – Meter fix	$95.47
APT Allgas	Additions and alterations	Quoted
APT Allgas	Abolishment – Service line	Quoted
APT Allgas	Abolishment – Meter removal	$74.58
APT Allgas	Wasted site visit	$27.14 -$155.68
Australian Gas Networks	New connection – Standard	No charge
Australian Gas Networks	New connection – Complex	Quoted
Australian Gas Networks	New connection – Meter fix	$111.10
Australian Gas Networks	Additions and alterations	Quoted
Australian Gas Networks	Abolishment – Service line	Quoted
Australian Gas Networks	Abolishment – Meter removal	$101.20
Australian Gas Networks	Wasted site visit	$84.70

South Australia fees – Electricity

Distributor fees for meter works

Distributors may charge fees to install, change, or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Distributor	Service description	Fee (incl GST)
SA Power Networks	New connection – Temporary on existing pole/pit/pillar	$696.30 - $1,741.30
SA Power Networks	New connection – Temporary new pole/pit/pillar required	Quoted
SA Power Networks	Additions and alterations	$183.70 - $1,951.40
SA Power Networks	Alteration – Temporary isolation > 100 Amp	Quoted
SA Power Networks	Abolishment	$938.08
SA Power Networks	Wasted site visit	Quoted

Metering charges

Meter Service Providers may charge additional fees where the customer requests an installation, change, or removal of an electricity meter and they'll pass on any fees for their services directly to us. If they charge us, we'll pass on the fees to the customer on their bill. Services vary based on request.

A breakdown of services is listed below; for more detail on fee types and amounts, see **Appendix A**.

Service category	Fee (incl GST)
Additional works	Up to $350 per visit
Wasted site visits	
Post meter install services	Fees vary depending on Meter Service Provider, state, region and work required
Termination charges	
Meter works administration fee	May apply*
After hours surcharge	Up to $223.41 per visit

*Meter works administration fee

This fee may be charged where the customer requests a change, removal, or installation of an electricity meter. It is to arrange metering-related goods or services for the customer with a Meter Service Provider or Distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to customers on an Origin Standing contract.

Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
Australian Gas Networks	New connection – Standard	No charge
Australian Gas Networks	New connection – Complex	Quoted
Australian Gas Networks	New connection – Meter fix	$112.20 If incomplete $84.70
Australian Gas Networks	Additions and alterations	Quoted. A minimum quote fee of $146.30 may be charged.
Australian Gas Networks	Abolishment – Service line	$180.40
Australian Gas Networks	Abolishment – Meter removal	$102.30
Australian Gas Networks	Wasted site visit	$84.70

Victoria fees – Electricity

Distributor fees for meter works

Distributors may charge fees to install, change, or remove an electricity meter and/or the supply and they'll pass on any fees to the customer directly or to us. If they charge us, we'll pass on the fees to the customer on their bill.

Distributor	Service description	Fee (incl GST)
AusNet Services	New connection – Single phase	$469.82 - $1,608.04
AusNet Services	New connection – Multi Phase	$709.86 - $3,148.54
AusNet Services	New connection – With group metering inspection	$793.60 - $2,658.72
AusNet Services	New connection – Temporary	$918.87 - $1,608.04
AusNet Services	Additions and alterations	$812.08 - Quoted
AusNet Services	Remote meter reconfiguration	$22.58
AusNet Services	Abolishment	Quoted
AusNet Services	Wasted site visit	$439.93 - Quoted
CitiPower	New connection – Single phase	$725.35 - $910.66
CitiPower	New connection – Multi phase DC	$872.54 - $1071.20
CitiPower	New connection – Multi phase CT	$3217.98 - $5059.65
CitiPower	Alterations - Standard	$783.83 - $1091.46
CitiPower	Alterations - Complex	$974.23 - $1356.59

CitiPower	Alterations – Temporary isolation	$453.60 - $834.50
CitiPower	Remote meter reconfiguration	$78.29
CitiPower	Abolishment - Supply	$752.05 - Quoted
CitiPower	Abolishment – Metering exit fees single phase	$247.06
CitiPower	Abolishment – Metering exit fees three phase	$303.63 - $425.17
CitiPower	Abolishment – Metering exit fees basic or MRIM all	$62.70
CitiPower	Wasted site visit	$42.09 - $615.20
Jemena	New connection – Single phase	$898.44 - $1,318.24
Jemena	New connection – Three phase	$1,187.75 - $1,607.55
Jemena	New connection – Temporary single phase	$853.44 - $1,273.24
Jemena	New connection – Temporary three phase	$908.53 - $1,328.34
Jemena	Additions and alterations	$719.63 - $1,575.56
Jemena	Remote meter reconfiguration	$70.20
Jemena	Alterations – Temporary isolation	$563.35 - $1,054.99
Jemena	Abolishment – Non-basic connection	Quoted
Jemena	Abolishment - CT metered site	$563.35 - Quoted
Jemena	Abolishment – Metering exit fees	$227.19 - $350.57
Jemena	Wasted site visit	$719.63 - $1,120.80
Powercor	New connection – Single phase	$709.84 - $923.81
Powercor	New connection – Multi Phase DC	$890.81 - $1120.37
Powercor	New connection – Multi Phase CT	$3147.51 - $4957.32
Powercor	Alterations - Standard	$910.93 - $1259.08
Powercor	Alterations - Complex	$1132.18 - $1564.93
Powercor	Alterations – Temporary isolation	$527.13 - $969.82
Powercor	Remote meter reconfiguration	$78.91
Powercor	Abolishment - Supply	$751.89 - Quoted
Powercor	Abolishment – Metering exit fees single phase	$350.21
Powercor	Abolishment – Metering exit fees three phase	$414.59 - $556.90
Powercor	Abolishment – Metering exit fees basic or MRIM all	$61.13

Powercor	Wasted site visit	$66.57 - $625.05
United	New connection – Single phase	$696.54 - $1174.83
United	New connection – Multi Phase DC	$696.54 - $1174.83
United	New connection – Multi Phase CT	$2377.41 - $4078.02
United	Alterations - Standard	$787.55 - $1378.22
United	Alterations - Complex	$978.86 - $1712.99
United	Alterations – Temporary isolation	$455.75 - $838.49
United	Remote meter reconfiguration	$94.71
United	Abolishment - Supply	Quoted
United	Abolishment – Metering exit fees single phase	$268.50
United	Abolishment – Metering exit fees three phase	$322.95 - $437.35
United	Abolishment – Metering exit fees basic or MRIM all	$61.13
United	Wasted site visit	$33.36 - $773.63

Metering charges

Meter Service Providers may charge additional fees where the customer requests an installation, change, or removal of an electricity meter and they'll pass on any fees for their services directly to us. If they charge us, we'll pass on the fees to the customer on their bill. Services vary based on request.

A breakdown of services is listed below; for more detail on fee types and amounts, see **Appendix A**.

Service category	Fee (incl GST)
Additional works	Up to $350 per visit
Wasted site visits	
Post meter install services	Fees vary depending on Meter Service Provider, state, region and work required
Termination charges	
Meter works administration fee	May apply*
After hours surcharge	Up to $223.41 per visit

*Meter works administration fee

This fee may be charged where the customer requests a change, removal, or installation of an electricity meter. It is to arrange metering-related goods or services for the customer with a Meter Service Provider or Distributor. Visit originenergy.com.au/additionalcharges for the current fee amount. Fee doesn't apply to customers on an Origin Standing contract.

Victoria fees – Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
AusNet Services	New connection	$2294.60 to be paid upfront. Work required to be done will be quoted out.
AusNet Services	New connection – Meter fix	$173.33
AusNet Services	Additions and alterations	Quoted
AusNet Services	Abolishment – Service line	$0.00
AusNet Services	Abolishment – Meter removal	$270.39
Australian Gas Networks	New connection	$2458.50 to be paid upfront. Work required to be done will be quoted out.
Australian Gas Networks	New connection – Meter fix	$139.70 If incomplete $125.40
Australian Gas Networks	Additions and alterations	Quoted. A minimum quote fee of $99.00 may be charged.
Australian Gas Networks	Abolishment – Service line	$128.70
Australian Gas Networks	Abolishment – Meter removal	$139.70
Australian Gas Networks	Wasted site visit	$94.60
Multinet	New connection	$3032.70 to be paid upfront. Work required to be done will be quoted out.
Multinet	New connection – Meter fix	$85.80
Multinet	Additions and alterations	$196.90 - Quoted
Multinet	Abolishment – Service line	$182.60
Multinet	Abolishment – Meter removal	$85.80
Multinet	Wasted site visit	$66.00 - $180.40

Western Australia fees – Gas

Distributor fees for meter works

Distributor	Service description	Fee (incl GST)
ATCO	Apply meter lock	$50.13
ATCO	Dissatisfied Customer	$0.00
ATCO	Disconnect service in street	Up to $1,467.16
ATCO	Meter remove	$116.00
ATCO	Meter retake and rest	$446.51
ATCO	Meter turn on, reinstall regulator	$246.38
ATCO	Other	$314.53 - Quoted
ATCO	Remove meter lock	$34.18
ATCO	Reconnect in street	Up to $1,154.65
ATCO	Service disconnection request	$186.19
ATCO	Special read at appointment time	$105.46
ATCO	Check read	$12.01
ATCO	Trailer air coupling installation	Up to $436.90
ATCO	Trailer air coupling removal	Up to $301.08
ATCO	Upgrade meter size	$294.03 - Quoted

Appendix A

Metering charges for the total of any of the items below will be capped at $350.00 (incl GST). After hours surcharges will apply when requesting work outside of business hours.

Service category	Fee type	Fee (incl GST)
Additional works Incurred where a technician must perform additional work to bring the site up to the correct technical, safety and compliance requirements for the installation or exchange of an electricity meter.	Certificate of compliance for electrical work (NSW)	Up to $350 per visit
	External load removal	
	Fault rectification	
	Fuse derating	
	Fuse installation, relocation, replacement or upgrade	
	Installation of ripple relay control	
	Installation or removal of communications or antennas	
	Link installation, replacement, relocation or upgrade	
	Meter consolidation (amalgamate NMI)	
	Minor works on asbestos panels	
	Single or multi-phase main switch installation	
	Plug-in meter works	
	Recovery or removal of abolished metering	
	Relocation of equipment, make room for metering	
	Urgent installation or onsite service request	
	Working At Heights Above 1.8m	
	Zelemite panel fit	
Wasted site visits Incurred where the technician can't perform the work due to an issue identified at the site.	Reasons could include: • no access to the meter • unsafe environment (eg. asbestos hazards that haven't been resolved) • customer meter board or wiring is defective • meter tamper identified • meter is unable to be isolated from shared supply point • last minute customer cancellation • meter board issues • unable to contact customer • customer refusal of the metering work	
After hours surcharge	Applies when requesting an appointment outside of business hours	Up to $223.41 per visit

Appendix A (continued)

If any of the services below are required as part of the request, the customer may incur a metering charge within the ranges quoted below.

Fees vary by Meter Service Provider, state, region and complexity of the work required and can't be quoted upfront. It's not known what the fee amount will be until after the work is completed.

Fee category	Service type	Fee (incl GST)
Post meter installation services Incurred if you contact us to arrange any of these services. The cost of the service will apply as a metering charge.	Meter reconfiguration	$218.67 - $351.87
	Meter investigation — inspection	$218.67 - $349.90
	Meter investigation — test	$258.82 - $1486.18
	Site read	$0.00
	Reenergisation	$0.00
	Deenergisation	$0.00
Termination charges Incurred where a Meter Service Provider must replace an existing smart electricity meter with a new smart electricity meter to meet your request.	Meter termination fee	$43.74 - $2242.23