



Application for a gas meter installation



Use this form to request a new gas meter installation if your property is in Queensland, South Australia or Victoria (including NSW border towns).

Return your completed form along with your 'Gas connection appliance checklist' and any other required paperwork to gasmeterfix@originenergy.com.au (don't forget to scan both sides of the form).

Try our New Connections digital form to submit your request online. You'll be able to monitor your request online, upload photos and documents, plus more. Visit originenergy.com.au/newconnection.

1. Property details

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

Property type

☐ Residential ☐ Commercial* ☐ Block of units

*If your property type is commercial and Origin didn't install your gas service line, don't forget to include a copy of your site plans with the meter position marked in red, along with a completed Gas connection appliance checklist with your paperwork.

For properties in South Australia or Victoria, has a gas service line been installed?

☐ Yes ☐ No

If yes, and the address has changed since the service line was completed, please provide the original address:

Have the fitting lines been installed and clearly marked?

☐ Yes ☐ No

Is there clear access to the area for installation?

☐ Yes ☐ No

Please note, if you've answered no to any of the above, we may not be able to complete your request.

For properties in South Australia or Mildura, Victoria, please also complete the following:

Please provide the MIRN

Date meter should be installed

(You must provide minimum 5 business days notice)

What sort of installation are you requesting?

☐ **Accredited** – this means you're using an accredited builder or plumber who will complete the connection and commissioning of the appliances themselves. In this case, the distributor will only hang the meter.

If you've selected this option, please provide the following details:

Builder's name

Phone

Accreditation No.

☐ **Standard** – this means the distributor will need access to the property for connection and commissioning of the appliances while they are there installing the meter.

Your preferred appointment window for standard installations

☐ 8 am to 12 pm ☐ 12 pm to 5 pm ☐ All day

How will the distributor gain access?

☐ Key will be left – if you've chosen this option, please tell us where it will be located

☐ Someone will be on site to provide access

2. Plumber details

Full name

Phone

Email

Licence no.

SWN. ESV or CoC no.

For Victoria and NSW border towns

CoC PIN

3. Setting up an account for this site

A. Have you signed a Multi Site Agreement with us?

☐ No – please see section 3B below.

☐ Yes

Company Name

ABN / ACN

Which of the following apply:

☐ You want to set up this account in your company name listed above, and using the details you agreed on in your Multi Site Agreement (with the understanding that you'll be charged according to the latest new connection pricing schedule which can be found at originenergy.com.au/pricing)?

☐ You will set up this account in your customer's name and submit a completed 'Request for a new energy account' form with your paperwork.

B. You must complete and submit a 'Request for a new energy account' form along with your paperwork. This is available from originenergy.com.au/buildingindustry.

4. What happens next?

We'll process this request within 2 business days of it being received. If the form's missing information, we'll contact you.

Once your request has been submitted to the distributor, we'll get in touch to let you know the expected timeframes for them to complete the work. Some requests may need you to approve quotes from the distributor before they can start – if this applies to your request, we'll contact you to ask your approval before proceeding.

If the distributor is unable to complete the work, fees may apply.

5. Important information

Our credit reporting statement explains who we disclose credit information to (including service providers overseas) and how this could affect your creditworthiness, as well as how you can access, correct or complain about it. Please contact us to request a paper copy. If you provide us with personal information about another person, please make sure you tell them their information has been provided to us and tell them about our privacy statements.

6. Details of person completing this form

Name

Date / /

Signature

To find out more about how Origin collects, uses, holds and discloses personal and credit information about individuals, see our privacy statements at originenergy.com.au/privacy

 1300 132 480  originenergy.com.au/buildingindustry  gasmeterfix@originenergy.com.au

Origin Energy Retail Limited ABN 22 078 868 425 • Origin Energy (Vic) Pty Limited ABN 11 086 013 283 • Origin Energy Electricity Limited ABN 33 071 052 287 • Origin Energy LPG Limited ABN 77 000 508 369 • OC Energy Pty Ltd ABN 62 144 655 514 • Sun Retail Pty Limited ABN 97 078 848 549 • 100 Waymouth Street, Adelaide SA 5000 • Telephone 13 24 63 • Facsimile 1800 132 463 • Web enquiries originenergy.com.au/contactus