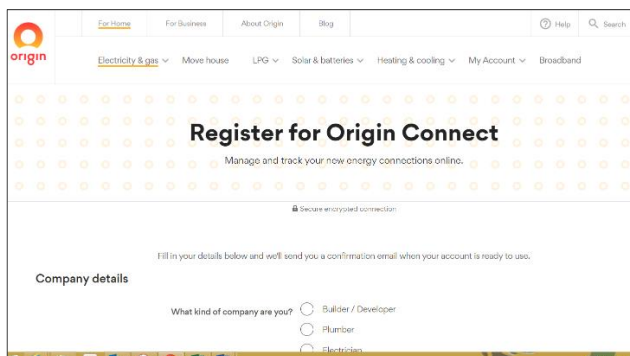
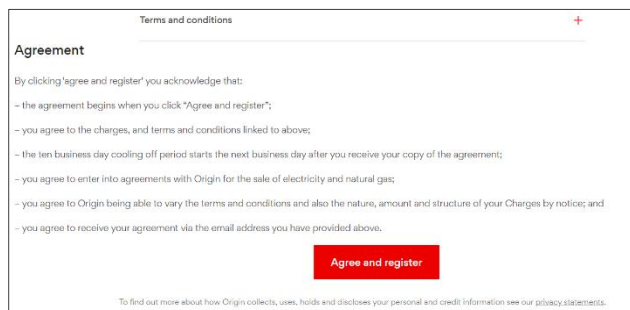


Register

1. If you haven't submitted new connection requests online with Origin before, go to originenergy.com.au/buildingindustry to register.
2. Click **Register** to display the Register for Origin Connect page.



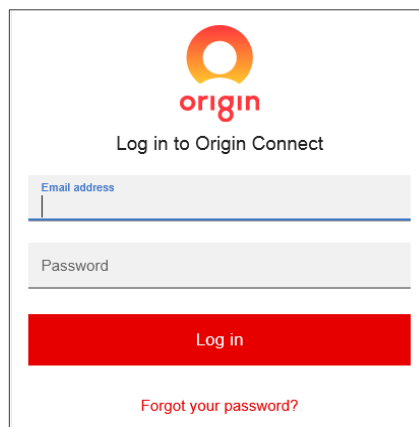
3. Complete the online form, then click **Agree and register**.



4. Log in.

Log in and log out

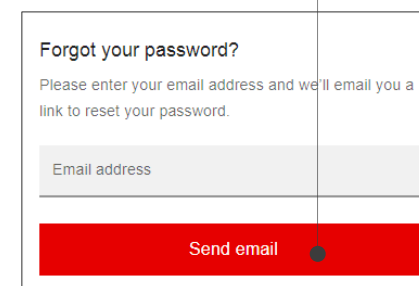
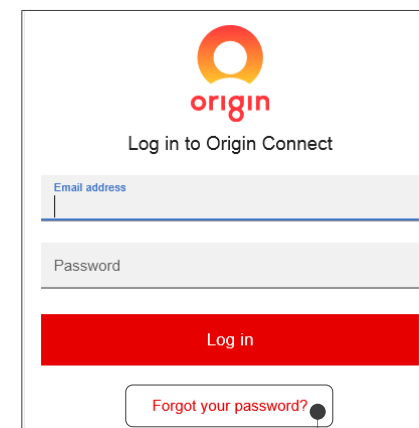
1. If you've registered new connection requests online with Origin, to log in go to originenergy.com.au/connect and click **Log in**.
2. Type in your email address and password then click Log in to display the Origin Connect home page.



3. To log out, click the Menu icon, then click **Log off**.

Change password

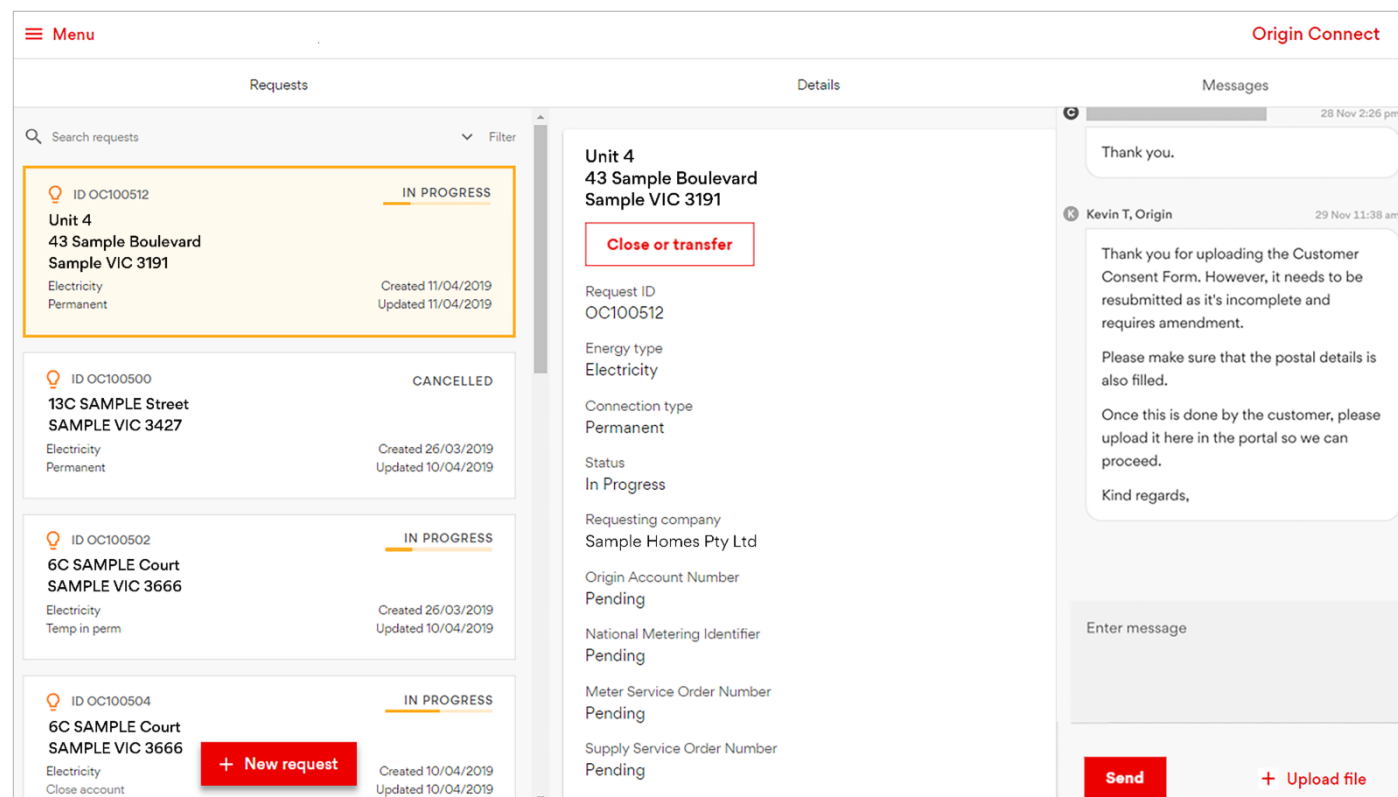
1. Go to originenergy.com.au/connect and click **Forgot your password?**
2. Type in the email you used when you registered to submit new requests online, then click **Send email**.
3. You'll get an email – click the link and follow the prompts to change your password.



Origin Connect – Getting started



A three-panel layout that's clear and easy to follow



Hints and tips

Use Origin Connect

- To request new electricity and natural gas connections, when you build three or more properties a year.
- To save the details of your chosen electricians, plumbers and site managers, making them easy to select.
- To upload items to a request, like electrical paperwork and certificates, new energy account request forms, site plans, gas quotes and more.
- To close your energy account for the site and transfer it to the customer.
- To check the status of an installation online.
- To receive notifications by email.

Use paper forms

- If you're building under three properties a year.
- For all LPG connections.
- For changing or removing a meter.

1. In-progress & historical requests.

Requests are filed numerically, with most recent up the top.

Create a new request here too.

2. Details of the selected request.

See the status and any reference numbers related to the job.

There's also a close and transfer option for when the work's done.

3. Send/receive messages & attach files to requests.

View messages in the order you sent and received them.

View all messages for a request in one place.

Get email notifications.

Quick links

Log in: originenergy.com.au/connect

Info: originenergy.com.au/buildingindustry

Help & support by email:

OriginConnectHelp@originenergy.com.au