

Application to install an electricity meter



Use this form to request an electricity meter installation and National Meter Identifier (NMI) allocation for a property in New South Wales.

Try our New Connections digital form to submit your request online. You'll be able to monitor your request online, upload photos and documents, plus more. Visit originenergy.com.au/newconnection.

Have you signed a Multiple Site Agreement (MSA) with us?

- ☐ **Yes** – complete all sections of this form
- ☐ **No** – complete all sections of this form and the **Request for a new energy account** form (available at originenergy.com.au/meters)
- Email your completed form(s) to newconnections@originenergy.com.au – just remember to scan both sides.

1. Customer details

This is the account holder's details – if you're not the account holder, ensure you have their consent to provide these details to us and that they sign this form..

Full name

Phone

Email

Company

If applicable

ABN

Required if held under a company name

2. Property details

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

Site plan no. (DP)

NMI (Ausgrid)

Required if Ausgrid

3. Access details

Is there clear and safe access to the property?

☐ Yes ☐ No

If no, what's preventing access?

(eg. locked gate, building debris, unrestrained animals on site)

4. Connection details

Property type

☐ Residential ☐ Commercial

Connection type

☐ Permanent ☐ Temporary ☐ Temp in permanent

Date you expect the site to be ready for meter installation

/ /

Note that this date will not delay the NMI allocation.

Your site is ready when:

- the supply line is connected
- permission to connect has been completed (only required for Endeavour Energy and Essential Energy)
- there's clear access to the meter board and the site is clear of debris.

5. Supply details

Supply type

☐ Overhead ☐ Underground ☐ Over / Under

Supply phases ☐ 1 ☐ 2 ☐ 3

Maximum demand at the site Amps

6. Meter details

Metering phases required

☐ 1 ☐ 2 ☐ 3 Amps per phase

Off-peak installations required (Optional)

☐ Hot water ☐ Floor heating

☐ Other

Is Current Transformer (CT) metering required?

☐ Yes ☐ No

Are solar panels installed?

☐ Yes ☐ No

If yes, date panels were installed (Optional)

Size of solar system kW

7. Electrician's details

Full name

Phone

Email

Licence no.

Fees, process and timings

Meter installation fees

Origin does not currently charge fees for a meter installation in NSW. However, if that has changed by the time we receive your completed form we'll contact you to let you know the fees that apply. You can find out more details about the current fees at [originenergy.com.au/meterfees](https://www.originenergy.com.au/meterfees).

Access to the property

To get your work done, you'll need to give us clear and safe access to the property and the meter location. Just so you know, if we don't have this:

- we'll need to reschedule the work for another day and fees may apply
- the timeframes for meter installations no longer apply.

Process and timeframes

We'll arrange to install your meter within six business days from the date we're informed that the connection service is complete, or on a date that we agree on. This timeframe won't apply if:

- you haven't provided the correct paperwork, or the paperwork is incomplete
- the meter provider doesn't have clear and safe access to your site or meter box or they're prevented from entering the property
- the site isn't ready, and all work required at the premises isn't yet complete
- turning off the power at your site will impact the electricity supply of other properties.

For more information about the process and timeframes, head to [originenergy.com.au/meters](https://www.originenergy.com.au/meters)

☐ I provide consent for my electrician to act on my behalf to agree on a date for the meter installation.

Account holder's name

Date / /

Signature (must be account holder)

To find out more about how Origin collects, uses, holds and discloses personal and credit information about individuals, see our privacy statements at [originenergy.com.au/privacy](https://www.originenergy.com.au/privacy)

📞 1300 132 480 🔍 [originenergy.com.au/meters](https://www.originenergy.com.au/meters)