



# Request for a new energy account



Use this form to request and accept the fees and charges for an Origin electricity and/or natural gas or LPG account at a property in South Australia, the Australian Capital Territory, Queensland or New South Wales.

If you are the builder, complete this form and return it to us, noting:

- for new electricity and/or natural gas accounts, if you're registered to use Origin's new connections portal, go to [originenergy.com.au/buildingindustry](https://originenergy.com.au/buildingindustry) to log in and upload the form. Otherwise, scan both sides and email it to [newconnections@originenergy.com.au](mailto:newconnections@originenergy.com.au)
- for new LPG accounts, scan both sides and email it to [newconnections@originenergy.com.au](mailto:newconnections@originenergy.com.au)

If you are not the builder, complete all sections of this form then return it to your builder, who will submit it to us on your behalf so that you become the account holder. If you don't have a builder, scan both sides of the form and email it to [newconnections@originenergy.com.au](mailto:newconnections@originenergy.com.au).

## 1. Property details

Property type:  Residential  Commercial

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

I want to connect:  Electricity  Natural gas  LPG

Builder's name if applicable

## 2. Your details

### Primary account holders

Company if applicable

ABN

Full name

DOB Phone

Email

Driver's licence if available

The primary account holder is solely financially liable for the account, even if a secondary account holder is also listed.

Postal details (you must provide a postal address)

Lot Level Unit no.

Street no. Street

Suburb

State Postcode

Please send me my Origin communications (including bills) by:

Email  Standard post

(If email, make sure you've given us your email address in above.)

### Secondary account holder (if applicable)

Full name

DOB  Add my name to Origin bills

Phone

Email

When you nominate a secondary account holder, this person will be able to access all of your Origin accounts.

### 3. Energy charges

You can find our energy charges at [originenergy.com.au/pricing](http://originenergy.com.au/pricing). The charges that will apply to you will depend on your metering set up and distributor and won't be confirmed until after your connection is complete. We will set you up on the most common rate type for your area and let you know if this is not the rate type that applies to you once your connection is complete. LPG prices can be found at [originenergy.com.au/lpgconnections](http://originenergy.com.au/lpgconnections).

#### How your Standing Agreement compares – for Supply Addresses in NSW, QLD or SA

If your Supply Address is in NSW, QLD or SA, the reference price is a rate set by the regulator for electricity in each area. Energy companies compare prices for electricity in an area against the reference price.

The tables below show the estimated annual cost of this Standing Agreement for the most common tariff type for each network area, based on an estimated annual usage.

This Standing Agreement is 0% off the reference price. Note that bills vary with usage.

For residential tariffs:

State	Distributor	Tariff type	Estimated annual usage (kWh)	Estimated annual cost
NSW	Ausgrid	time of use	3,900	\$1,393.00
NSW	Endeavour	flat rate	4900	\$1,609.00
NSW	Essential	time of use	4,600	\$1,907.00
QLD	Energex	flat rate	4600	\$1,455.00
SA	SAPN	time of use	4,000	\$1,716.00

For business tariffs:

State	Distributor	Tariff type	Estimated annual usage (kWh)	Estimated annual cost
NSW	Ausgrid	flat rate	20,000	\$6,900.00
NSW	Endeavour	flat rate	20,000	\$5,736.00
NSW	Essential	flat rate	20,000	\$7,791.00
QLD	Energex	flat rate	20,000	\$5,517.00
SA	SAPN	flat rate	2,0000	\$8,033.00

### 4. Additional charges

Other fees or charges that may apply include:

- a card payment fee of up to 0.73% (incl GST) to the total amount (incl GST) for payments made by Visa or Mastercard
- a payment processing fee of the higher of \$2.70 or 0.49% (incl GST) of the total payment amount (incl GST) for over the counter payments made at Australia Post outlets
- a paper bill fee of \$1.75 (incl GST) if you get your bills by post, with some exceptions.

### 5. Your privacy

You consent to Origin's collection, use, holding and disclosure of your personal and credit related information in accordance with our privacy and credit reporting statements, available at [originenergy.com.au/privacy](http://originenergy.com.au/privacy). Our credit reporting statement explains who we disclose credit information to (including service providers overseas) and how this could affect your creditworthiness, as well as how you can access, correct or complain about it. Please contact us to request a paper copy.

#### Product and service offers

From time to time we'll let you know about our great products and offers, even after your Agreement ends. But if you don't want us to, just tick the box below.

Opt me out

### 6. Account holder agreement

I nominate Origin as the energy retailer for electricity and/or natural gas or LPG at my property.

I understand that:

- Once my account's been set up:
  - For electricity or natural gas: Origin will supply energy on a Standing Agreement and send through all the details, including prices.
  - For LPG: Origin will send me a welcome pack with details about my LPG account and how to manage my LPG supply.
- Clear and safe access must be available at the property for connection of natural gas and electricity or delivery of LPG cylinders. If work or delivery cannot be completed due to access restrictions or other issues, an additional fee could apply.
- Origin may communicate with my builder and their associated contractors in relation to the progress of my account, until my connection is complete and, if applicable, the meter is installed.
- A connection fee may apply, as set out below. In all states except South Australia and the Australian Capital Territory, this fee will be included on my first bill from Origin.

#### New connection fees

**For natural gas connections:** If a fee applies, this will be quoted to us by your distributor and we'll let you know before the work goes ahead.

**For LPG connections:** No connection fees apply but an annual facility fee may be charged – see our LPG Price List for more information.

#### Electricity meter installation date

I provide consent for my electrician (as shown on my application to install an electricity meter) to act on my behalf to agree on a date for the meter installation.

Account holder's name

Date / /

Account holder's Signature (must be primary account holder)