

LOCAL COMMUNITIES

G4- SO1 Percentage of operations with implemented local community engagement, impact assessment and development programs.

Overview

In FY 2014, Origin had 21 operations across its Generation, Exploration & Production and LNG business units.⁽¹⁾

Of these, ten or 48 per cent of Origin's operations had implemented community engagement programs, five, or 24 per cent had conducted social impact assessments, developed and implemented social impact management plans, and six, or 29 per cent had a community development program.⁽²⁾

Related Material Aspect

[Impact on Communities](#)

Related topics

[Communities](#)

Detailed response

Operations with implemented local community engagement, impact assessment and development programs are listed below.

Operation	Location	Actual or potential negative impacts on local communities?	Implemented community engagement program?	Implemented social impact assessment and management program?	Implemented community development program?
LNG Business Unit					
Australia Pacific LNG	Surat Basin, QLD	Yes, APLNG is a large scale CSG to LNG project with approval to drill up to ten thousand wells.	Yes	Yes	Yes
Exploration & Production Business Unit					
Beharra Springs	350 Km north of Perth, WA	No	No	No	No
Jingemia	350 Km north of Perth, WA	No	No	No	No
Kupe Production	Production station near New Plymouth, New Zealand	No	Yes	No	Yes
RKM production station	New Zealand	No	Yes	No	Yes
Otway gas project	Production facility near Port Campbell, Vic	Yes, some near neighbours have complained about noise related impacts.	No	Yes	Yes
BassGass	Production plant near Lang Lang, Vic	Yes, potential for noise related impacts from plant operations.	No	No	No
Ironbark project	Near Tara, QLD	Yes, Ironbark is a CSG project located near an area with high socio-economic disadvantage and close settlement patterns.	Yes	Yes	No
Surat assets	Near Roma, QLD	Yes	Yes	No	No
Halladale Blackwatch Project	Near Warrnambool, Victoria	No	Yes	No	No
Generation Business Unit					
Mt Stuart Power Station	Townsville, QLD	No	No	No	No
Roma Power Station	Roma, QLD	No	No	No	No
Darling Downs Power Station	Near Dalby, QLD	No	No	No	No
Cullerin Range Wind Farm	Near Gunning, NSW	No	No	No	No
Ering Power station (inc shoalhaven scheme)	Lake Macquarie, NSW and southern highlands, NSW	Yes, Eraring is the largest coal fired power station in Australia and is located near the highly populated and environmentally sensitive area of Lake Macquarie.	Yes	No	No
Uranquinty Power Station	Near Wagga Wagga, NSW	Yes, our social impact assessment confirmed community impacts with a root cause in plant noise and vibration.	Yes	Yes	Yes
Quarantine Power Station	Port Adelaide, SA	No	No	No	No
Ladbroke Grove Power Station	Near Penola, SA	No	No	No	No
Mortlake Power Station	Mortlake, Vic	Yes, there are noise and vibration impacts for immediate neighbours.	No	No	No
Mortlake Pipeline	Mortlake, Vic	Yes, pipeline maintenance activities impact pipeline landholders.	Yes	No	No
Stockyard Hill Wind Farm project	Near Ballarat, Vic	Yes, large scale wind farm project with approval to build up to 157 turbines.	Yes	Yes	Yes
Total			10	5	6

(1) This includes Origin's power generation plants and upstream oil and gas assets and projects but excludes small scale assets such as cogent plants and LPG terminals. For the purpose of this report, the Australia Pacific LNG project is treated as one operation, although it contains a number of assets.

(2) Note that these numbers reflect whether Origin has a formal management plan in place that is also implemented. There are instances where, for example, engagement activities occur but no formal plan is in place, or vice versa, a formal plan is in place, but no activities have occurred. In these instances the operation has been considered to not have an implemented engagement, impact assessment or community development program.

G4- SO2 Operations with significant actual or potential negative impacts on local communities.

Overview

We consider 10, or 48 per cent of our operations to have actual or potential negative impacts on the community. These comprise Australia Pacific LNG, Otway Gas Project, BassGas, the Ironbark CSG project, Surat assets, Eraring Power Station, Uranquinty Power Station, Mortlake Power Station, Mortlake Pipeline, and Stockyard Hill Windfarm.⁽³⁾

Related Material Aspect

[Impact on Communities](#)

Related topics

[Communities](#)

Detailed response

See the detailed response to SO1.

ANTI-CORRUPTION

G4- SO3 Total number and percentage of operations assessed for risks related to corruption and the significant risks identified.

Overview

Origin's operations (domestic and international) are assessed for risks or risk factors related to corruption.

Related Material Aspect

[Corporate Governance](#)

Detailed response

Anti-bribery and corruption (ABC) exposures are considered in all Origin operational and project risk assessments. Overarching ABC risk assessments were conducted for all Origin divisions with respective leadership teams in early 2014. Actions based on the outcomes of these assessments are currently being implemented.

G4-SO4 Communication and training on anti-corruption policies and procedures.

Overview

In FY 2014, Origin released a revised Anti-bribery and corruption (ABC) Directive and supporting Guidelines to assist employees mitigate bribery and corruption risk. An ABC Program, inclusive of communication and training activities, is being implemented to further support employees and third parties comply with this Directive.

Related Material Aspect

[Corporate Governance](#)

Related topics

[Society](#)

[Our Company](#)

Detailed response

Origin maintains a zero tolerance approach to bribery and corruption.

In FY 2014, Origin released a revised ABC Directive and supporting Guidelines to assist employees mitigate bribery and corruption risk.

The revised ABC Directive enhances Origin's Risk Management Framework to align with key pieces of anti-bribery legislation globally, such as the UK Bribery Act 2010 and the US Foreign Corrupt Practices Act 1977. The Directive provides additional guidance around critical elements such as; facilitation payments, gifts and hospitality, charitable donations and record keeping responsibilities.

A detailed communication and multi-level ABC training program will be delivered across Origin to support the implementation of the revised Directive. General ABC awareness training will be provided to all employees via updates to Origin's Code of Conduct.

Our Code of Conduct training covers topics relevant to anti-corruption policies and procedures including Dealing in Securities, Gifts and Gratuities, Conflicts of Interest, and Continuous Disclosure and Competition. Completing Code of Conduct training is mandatory and must be completed within 30 days of joining Origin and every two years thereafter. In FY 2014, 3,766 employees completed Code of Conduct training.

Specific roles within Origin have been identified as higher risk of ABC exposure. Specific ABC training to address this higher level of risk is being developed and will be delivered to the incumbents of these positions within FY 2015.

PUBLIC POLICY

G4- SO6 Total value of political contributions by country.

Overview

Payments for attendance at political functions in Australia (which are normally described as political contributions) in FY 2014 totalled \$105,705.

Related Material Aspect

[Corporate Governance](#)

Detailed response

In Australia, Origin is required to report to the Australian Electoral Commission (AEC) on payments to political parties, politicians and related institutions. When reporting to the AEC, Origin includes payments to attend meetings and functions to further policy discussions that are of commercial value to the Company. Payments for attendance at political functions in Australia (which are normally described as political contributions) in FY 2014 totalled \$105,705. This compares with \$68,055⁽⁴⁾ in FY 2013 and \$92,980 in FY 2012. The amount is higher in FY 2014 compared to previous years due to increased advocacy leading up to the September 2013 Federal Election.

G4- DMA Contingency planning measures, disaster/emergency management plan and training programs, and recovery/restoration plans. (former EU21)

Overview

Origin has a comprehensive and multi-layered approach to emergency and crisis management spanning all parts of the organisation, from operational sites up to the corporate head office.

Detailed response

Origin has a comprehensive and multi-layered approach to emergency and crisis management spanning all parts of the organisation and all levels from operational sites up to the corporate head office.

Responsibilities and accountabilities for elements of planning, preparation and implementation are defined within the Origin Energy Crisis and Emergency Management Directive with mandatory compliance requirements assigned appropriately.

(3) Note that these are subjective assessments made by Origin. The assessment is based on data from social impact assessments, complaints, number of directly impacted stakeholders and/or demographic data about the nature of the impacted stakeholders.

(4) This number has been corrected to reflect our FY 2013 AEC reporting.

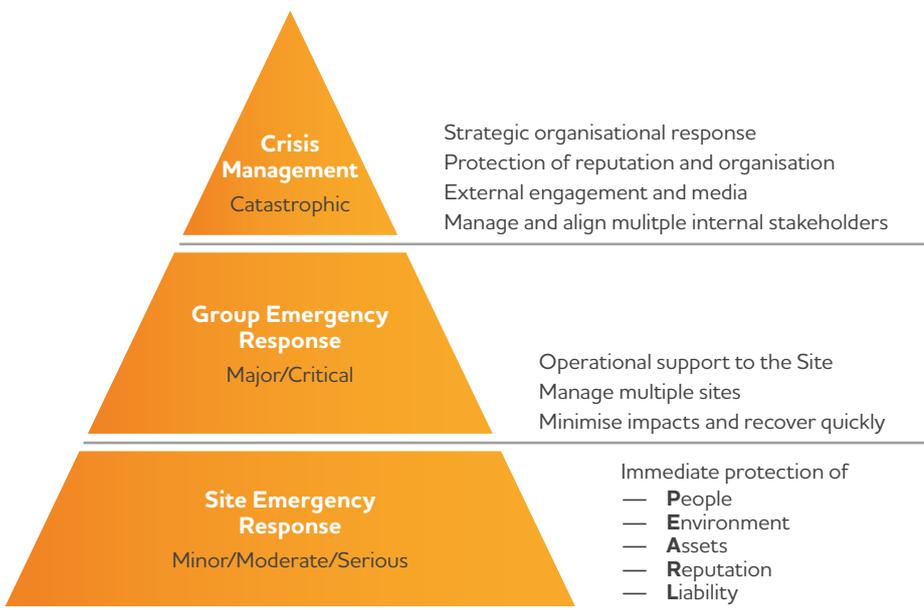
The organisational approach to Emergency Response and Management is to be appropriately prepared for, and to respond effectively to crisis and emergency situations in a way that minimises adverse impacts on:

- the health and safety of people (including staff, contractors, sub contractors and community members);
- the environment;
- plant/equipment;
- property (our own and the community);
- our reputation and;
- other harm to any aspect of our business.

The approach is implemented through response planning which is broken into three tiers of Site Emergency Management Plans, Group Emergency Management Plans and the Crisis Management Plan. Figure 1 provides an overview of this tier structure.

This approach has been developed through an ongoing improvement process integrating industry-wide best practice, Australian Government guidance on Emergency Management requirements and formal peer reviews from industry partners.

Figure 1: Overview of Origin Energy tiered response structure



Origin Energy Response Planning

The details of each tier are as follows:-

1. Site Emergency Management Plans (SERP) – All operating sites/activities and corporate offices must have a SERP detailing requirements for initiating and maintaining effective emergency responses to likely scenarios. A copy of the plan must be available at all times both onsite and via the internal Origin network.
2. Group Emergency Management Plans (GEMP) – Each major business unit (consisting of Retail, Upstream, LNG, International Development and Generation) is required to have a GEMP. These plans sit above the SERP and address and coordinate wider business unit activities required to respond to an event that encompass multiple sites or locations, or supports the site emergency response to an escalated event.
3. Crisis Management Plan (CMP) – The CMP provides for the delivery of high level support, advice and coordination of additional resources with the objective of supporting Site and Group emergency response efforts and determining appropriate strategic responses to protect our reputation and viability.

Legal Requirements

Legal requirements are included within GEMPs and the CMP, ensuring that regulatory notifications, record keeping, privacy issues and ASX announcements are incorporated into the management actions and applied appropriately.

Availability of Plans

Emergency Response plans are not generally available to the public due to security and confidentiality; however Site plans are reviewed and shared with relevant local emergency services.

Training and Exercises

Minimum requirements for the training of all employees who hold a role within the Origin Energy Crisis and Emergency framework is specified within the Crisis and Emergency Management Directive.

A key component of the training and preparation regime is the conduct of exercises. These are focused on ensuring all components of the framework are functional and provide opportunities to identify improvements to plans and capabilities.

GRIEVANCE MECHANISMS FOR IMPACTS ON SOCIETY

G4- SO11 Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms.

Overview

During FY 2014, Origin filed a total of 273 community complaints related to our Exploration & Production, LNG and Energy Markets operations, up from 170 and 58 in

FY 2013 and FY 2012 respectively. Most of the complaints received during the year, 195, relate to the upstream operations of our Australia Pacific LNG Project.

Virtually all of the complaints received during the year were resolved during the period, using our complaints and grievance resolution mechanisms.⁽⁵⁾

Related Material Aspect

[Impact on Communities](#)

Related topics

[Communities](#)

Detailed response

Our operations and the number of complaints received and filed at each during the 2012, 2013 and 2014 financial years are provided below:

Operation	FY 2012	FY 2013	FY 2014
LNG Business Unit			
Australia Pacific LNG	37	114	195
Exploration & Production Business Unit			
Beharra Springs	–	–	–
Jingemia	–	–	–
Kupe Production	1	–	1
RKM production station	3	–	1
Otway gas project	1	7	1
BassGass	–	1	–
Ironbark project	1	2	60 ⁽⁶⁾
Surat assets	–	4	4
Halladale Blackwatch Project	–	1	–
Generation Business Unit			
Mt Stuart Power Station	–	–	–
Roma Power Station	–	–	–
Darling Downs Power Station	–	–	–
Cullerin Range Wind Farm	–	–	–
Ering Power station (inc Shoalhaven Scheme)	–	–	–
Uranquinty Power Station	7	29	4
Quarantine Power Station	–	–	–
Ladbroke Grove Power Station	–	–	–
Mortlake Power Station	0	1	4
Mortlake Pipeline	–	–	–
Stockyard Hill Wind Farm project	3	3	–
LPG business unit	4	5	3
International Development activities	1	3	–
Total Community Complaints	58	170	273

(5) Note that these include environmental as well as societal complaints. Some complaints received late in the financial year may not have been closed out by the end of the year.

(6) These complaints all relate to one event. See the Impacts to [Communities Material Aspect](#) section on the Ironbark project for more information.