

# Communities



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We commit to respect the rights and interests of the communities in which we operate, by listening to them, understanding and managing the environmental, economic and social impacts of our activities.

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## Management approach

Our activities involve the construction and operation of large-scale infrastructure including power stations, gas processing facilities, pipelines as well as smaller scale infrastructure such as gas wells. Often this infrastructure is located in rural and regional areas and we maintain a long term presence.

Currently, the largest asset with the most significant and widespread potential impact on its neighbouring communities is Australia Pacific LNG, where Origin is a shareholder and the upstream operator.

The management of impacts associated with Australia Pacific LNG is addressed by extensive environmental and Social Impact Assessments (SIA), which identify actions Australia Pacific LNG will undertake in order to mitigate impacts. Our current program is guided by our voluntary SIA carried out in 2014, as well as ongoing research and consultation with community stakeholders.

We also work closely with stakeholders to address and respond to community complaints and concerns. We manage these complaints in line with our feedback and complaints procedures across our Integrated Gas and Energy Markets businesses.

