



origin

# Understanding your electricity invoice

**origin**

129/-00099  
SAMPLE COMPANY  
SAM SAMPLE  
SAMPLE ST  
SAMPLETON VIC 1234

**Electricity Bill**

**Tax Invoice**

Enquiries 13 23 34  
Power Failure 24 hours 131 799  
www.originenergy.com.au

Customer Site No. 123456789101  
Invoice Number 1234567  
New Charges \$5,234.49  
Due Date (new charges only) 06/02/2011  
Total Owing \$11,120.58  
Overdue pay immediately \$5,886.09

**Payment Summary** Issued on 07/01/2011 Page 1 of 2

Previous invoice amounts	We received thank you	Current credits	New charges	Total owing
\$11,568.66	\$5,682.57 CR	\$0.00	\$5,234.49	\$11,120.58

**Invoice Summary**

Invoice Summary	Amount
Energy Charges	\$1,681.17
Network	\$2,587.71
Other	\$498.78
Sub Total	\$4,766.95
GST Charges	\$475.86
TOTAL	\$5,234.49

Service Address  
SAMPLE ST  
SAMPLETON VIC 1234

**Your greenhouse gas emissions**  
As a Green Power customer you saved 2.62 tonnes. Thank you. Your greenhouse gas emissions were 49.70 tonnes.

Electricity (kWh) Greenhouse gas emissions (tonnes)

www.climatechange.vic.gov.au

Customer Site No. 123456789101  
Invoice Number 1234567  
New Charges \$5,234.49  
Due Date (new charges only) 06/02/2011  
Total Owing \$11,120.58

Trancode 121 User Code 456706 Customer Reference Number 000 000 000 000

< 0000 123456 > < 012345 > < 0000000 12345678 > >

**Company and postal address**  
Your billing address, not your service address (as shown below/over).

**Enquiries**  
For all enquiries relating to your invoice or business energy needs.

**Power failure 24 hours**  
Your local network provider's emergency number. Please dial this number in the event of loss of supply, or in emergency situations.

**Customer site number**  
Your site specific customer reference number. You'll need this number when paying invoices or enquiring about your account.

**New charges**  
Total new charges for the current period.

**Due date**  
Payment is required by this date.

**Total owing**  
Total amount outstanding including current and outstanding charges.

**Payment summary**  
Provides a summary of previous charges, payments, new charges and total amount owing.

**Greenhouse gas emission graph**  
For Victorian, SA and ACT customers only. Shows your electricity usage and the greenhouse gas emissions generated by your energy use.

**Invoice summary**  
Provides a summary of current charges. Reverse of invoice provides further detail.

**Bill message area**  
Keep an eye on this area for important information about our products and services.

**Payment slip**  
This detachable payment slip is used when posting your payment to us, or paying your bill at Australia Post or via Bill Express.

## Detailed Charges

Page 2 of 2

Service Address SAMPLE ST, SAMPLETON VIC 1234

National Meter Identifier VBBB0000000

Distribution Loss Factor 7.18%

Margin Loss Factor -0.13%

Total Loss Factor 7.04%

Highest actual metered demand this period is 225.04 kVA (Recorded on 06/12/2010 at 11:00:00)

Meter:  
F7323347:1

Usage  
37635.32kWh

Period  
01/12/2010 - 31/12/2010

Days  
31

	Quantity	Unit	Rate /Unit	Amount	Sub Total (incl GST)
<b>1. Energy Charges</b>					
Peak	21376.05	kWh	5.2718 c/kWh	1,126.90	
10% Green Power Off Peak	16259.27	kWh	0.3430 c/kWh	\$55.77	
Off Peak	16259.27	kWh	2.6150 c/kWh	\$425.18	
10% Green Power Peak	21376.05	kWh	0.3430 c/kWh	\$73.32	
GST Charge				\$168.12	
Sub Total					\$1,849.29
<b>2. Network</b>					
Off Peak	16259.27	kWh	2.7310 c/kWh	\$444.04	
Peak	11152.73	kWh	4.2370 c/kWh	\$472.54	
Shoulder	10223.32	kWh	3.6130 c/kWh	\$369.37	
Demand	279.99	kVA	3.718417 \$/kVA	\$1,041.12	
Standing Charge	31	Days	8.117260 \$/Day	\$251.64	
GST Charge				\$257.86	
Sub Total					\$2,836.57
<b>3. Other</b>					
SREC Charge	37635.32	kWh	0.3088 c/kWh	\$116.21	
LREC Charge	37635.32	kWh	0.6261 c/kWh	\$235.63	
NEMMCO Charge	37635.32	kWh	0.0362 c/kWh	\$13.62	
NEMMCO Ancillary	37635.32	kWh	0.0354 c/kWh	\$13.32	
Meter Provider/Data Agent Charges			80.00 \$/Bill	\$80.00	
Service Charge			40.000000 \$/Bill	\$40.00	
GST Charge				\$49.88	
Sub Total					\$548.63
<b>Total New Charges</b>					\$5,234.49
<b>Total GST (for this invoice)</b>					\$475.86

## How to pay your electricity account



By Direct Debit  
To register or for more information phone us on 13 23 34 .



\*811 25000347106 15726591



By Mail  
Send this payment slip with your cheque made payable to:  
Origin Energy  
Private Bag MCMC 14825 Melbourne Victoria 8001



Bill Code: 666428  
Ref: 2500 1111 7103

Call your participating financial institution to make a payment from your nominated cheque or savings account.



Bill pay Code: 0011  
Ref: 2500 1111 7106

### Other charges

These are other charges including a range of environmental, metering, pass through and regulatory charges associated with the supply and sale of your electricity.

**NEMMCO Charge and NEMMCO Ancillary Charges** set by the National Electricity Market Management Company (NEMMCO) for operating and administering the electricity market. These are subject to change.

### Meter Provider / Data Agent Charges

Charges from contracted providers to deliver code compliant automated meter reading and associated data management.

### Service Charge

Covers costs incurred to manage your account and service in accordance with your Electricity Sale Agreement and the National Electricity Rules.

### enCompass Reporting

Web-based energy reporting tool.

### Service address

The site relating to the electricity consumption charged on this invoice.

### National Meter Identifier (NMI)

The site specific number used to identify your premises to National Market Participants.

### Factors

Losses occur during transport of your electricity from the generator to your sites.

**Distribution Loss Factor (DLF) and Margin Loss Factor (MLF)** represent the losses that occur over the distribution (DLF) and transmission (MLF) networks.

**Total Loss Factor** is a derived figure reflecting the combined impact of the DLF and the MLF. Your energy rates are multiplied by this factor. Loss factors are regulated.

### Rate / Unit

The price paid for consumption of electricity during a specific time. Rates have been adjusted to included loss factors where applicable.

### Quantity

The kilowatt hours of electricity consumed.

### Energy charges

Charges which relate to the actual amount of electricity used. These charges are as per your negotiated Electricity Sale Agreement (your contract).

### Green energy

Charges for your voluntary green energy purchases.

### Network charges

These are the charges for delivering electricity to your business through the network. They cover the cost of building and maintaining the poles and wires. Structures may vary between networks. These are regulated pass through charges.

### How to pay your electricity account

Outlines the various payment options and includes biller codes and reference numbers for these options.

## Environmental initiatives

**LREC & SREC Charge** – This Federal Government environmental charge applies to customers in all states. In addition to this there are a number of state schemes that may apply.

**GEC Charge** – QLD 13 per cent Gas Scheme Charge applies to Queensland customer sites only.

**ACT NGAC** – ACT Greenhouse Gas Abatement Scheme Charge applies to ACT customer sites only.

**Notes for above points** If your contract's energy charge includes costs associated with these environmental initiatives, these have already been built into your Peak, Shoulder and Off Peak energy charges.

**NGAC** – NSW Greenhouse Gas Abatement Scheme Charge applies to NSW customer sites only.

**ESC** – Energy Savings Credit Charge due to the NSW Energy Savings Scheme applies to NSW customer sites only. (Mandatory Energy Efficiency Scheme)

**VEEC** – Victorian Energy Efficiency Certificates applies to VIC customer sites only.

**Note: This is a sample bill only. Additional charges may apply to some customers. An actual invoice would not carry all items shown above – these have been listed for illustrative purposes only.**