

# Understanding your green electricity bill

**Account name and billing address**  
Account holder/s and postal address.



Origin Energy Electricity Limited  
ABN 33 071 052 287

## GreenEarth Electricity Account

0272604

SAM SAMPLE  
1 SAMPLE STREET  
SAMPLETON SAM 1234

Enquiries & moving 1300 661 544  
Report faults or emergencies,  
call Jemena (24hrs) on 13 20 99  
Replacement Hot Water 1300 791 468  
originenergy.com.au

Account number 123 456 789 0

Amount due \$88.74

Due date (Current account only) 15 Mar 2010

**Account number**  
Please have this number ready when contacting us.

**Amount due and due date**

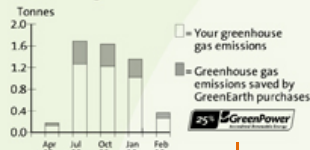
**Average daily use**  
Graph of your consumption pattern compared to same time last year and average cost per day.

### Your average daily use



This account 6.8 kWh  
Same time last year 26.4 kWh  
Average cost per day (Incl GST) \$2.21

### Greenhouse gas emissions saved



With your GreenPower contribution you have saved 0.09045 tonnes in emissions during this account period. Your greenhouse gas emissions for this account were 0.27135 tonnes. Thank you for supporting GreenPower. For further information see [originenergy.com.au/green](http://originenergy.com.au/green) or [climatechange.vic.gov.au](http://climatechange.vic.gov.au)

**Greenhouse gas emissions saved graph**  
Shows the total greenhouse gas emissions from your electricity usage this bill period, and the emissions saved by GreenPower purchases.

**GreenPower contribution**  
Outlines the amount of greenhouse gas emissions you have saved in tonnes.

**GreenPower logo**  
You're assurance that the green energy you purchase is Government audited and contributes to the development of the renewable energy industry



### Tax Invoice - Account Summary

Issue date: 24 Feb 2010

Balance at last account	\$256.57
Payments received (see over)	\$256.57 cr
Miscellaneous charges and adjustments (see over)	\$0.00
Current account charges, concessions & other adjustments	\$88.74

**Total amount due (including arrears) \$88.74**

Current account includes GST charges of \$8.07

### Important Information

**Account summary**  
Summary of your account as at the date issued. List charges for this bill and any carried over from your previous bill.  
**Issue date:** You will usually have 12 business days to pay.  
**Charges, payment and adjustments:** Summary of the details on the back of your bill.  
**Total amount and GST:** This shows the total amount owing and the GST charges included.

**Important information**  
Important messages, direct debit and concession information will be displayed here.

**Messages**  
Here you will find ways to save money with our special offers.

See over for payment details



# Understanding your green electricity bill

## NMI code

Used to identify the electricity connection point that measures your consumption.

## Customer information

Information to help you with your account.

## Supply address

Property details of the site where the electricity is supplied.

## Account period

The start and end date of this bill period.

## Next anticipated reading

The likely next date the meter will be read.

**Moving address**  
Visit [originenergy.com.au/movers](http://originenergy.com.au/movers) or call 1300 661 544 to arrange gas and electricity at your new address and final meter readings for your existing Origin account(s). Please give us the required 3 business days notice.

**Account enquires** - For any questions about this account or your payment options. Call 1300 661 544

**Origin Energy Service**  
Appliance service and repairs. Call 13 27 74 (7 days).

**Hot Water** - Replacement Service  
1300 791 468

**Origin Energy Shop** - Gas and electrical appliance sales and installation.  
Information and advice. Call 13 14 27

**Energy offers** - For gas and electricity energy offers, including Government Accredited GreenPower. Call 13 24 63

**Energy efficiency advice** - Help reduce your business' energy use and costs, visit [originenergy.com.au/energysaving](http://originenergy.com.au/energysaving)

**Meter access** - Please ensure that locked gates and other obstructions do not prevent access to your meter, even in the case where you have a smart meter which is remotely read. For more information visit [originenergy.com.au/smartmeter](http://originenergy.com.au/smartmeter)

**Written enquiries (not payments)**  
Mail: Origin Energy Electricity Limited  
GPO Box 1199, Adelaide SA 5001  
Fax: 1800 242 921  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)

**Interpreter Service** - Call 13 14 50

Po kumacia prosijo zadozvolit pod ponizny numer.  
Da spravaznava-vaara crpveda moznost jastava da va zozneme fopj.  
Per il servizio interpreti, chiamare il numero qui sotto.  
Da usoga samda molno raspolive doje novodeti broj.  
Fio d'impiegati, decapitate, mparochiaca: m'pazavate o'vov, raspozitva opit'ia.  
Cần thông dịch viên xin liên lạc số điện thoại dưới đây.  
Da spravaznava yozna posavata nava raspozite fopj.  
Tachimanki narvni qin o'vov applydidi narvniq avayvni.  
تعمدات الترمجة الخفية (تصل بالرقم التالي).

**Payments -** 23/01/2010 \$256.57 cr

**For supply at -** 1 SAMPLETON STREET, SAMPLETOWN  
**NMI Code -** 09876543210

**Account period:** 11 Jan 2010 to 20 Feb 2010 - Bill Days 40  
**Next anticipated reading:** 12 Apr 2010 (± 2 business days)

### Electricity Tariff - Origin Green 25% Wind

	Your Green Contribution	Amount \$
From 11 Jan 2010 to 20 Feb 2010 - Bill Days 40		
25% GreenPower	\$0.909/week	5.18
<b>Sub-Total</b>		<b>\$5.18</b>

### Electricity Tariff - HomeValue

	Meter Number	Previous Reading	Current Reading	Usage kWh	@Rate c/kWh	Amount \$
From 11 Jan 2010 to 20 Feb 2010 - Bill Days 40						
<b>Peak Use</b>						
Energy Use	737478	24730	25000	270	19.2580	52.00
<b>Other Charges</b>						
Service to Property						15.73
Metering charges						7.76
<b>Sub-Total</b>						<b>\$75.49</b>
<b>Total Electricity Charges</b>						<b>\$80.67</b>
GST						\$8.07
<b>Total Current Account Charges</b>						<b>\$88.74</b>

### Latest News

This bill is for a pro-rata period.

## Payments

Details of the payments made since your last bill.

## GreenPower display

The percentage of GreenPower you have chosen Total GreenPower contribution for this bill. Your GreenPower contribution is displayed as a GST exclusive amount.

## Usage information and other charges

Detailed breakdown of all the electricity usage and GST exclusive charges for the current billing period. Other charges such as GST will be detailed here.

## Latest news

Important messages, direct debit and concession information will be displayed here.

## Payment options

Convenient options to pay your bill, includes a detachable payment-slip to use when posting to us or paying at Australia Post.

**Direct Debit:** Call 1300 661 544 to arrange automatic payment of future accounts

**Mail:** Send this payment slip with your cheque made payable to: Origin Energy Electricity Limited Private Bag 14825 Melbourne VIC 8001

**POST billpay** Billpay Code: 0383 Ref: 123 456 789 0  
If paying via POST billpay visit any Post Office or go to [postbillpay.com.au](http://postbillpay.com.au)

**PAY** Biller Code: 78790 Ref: 123 456 789 0  
BPAV® - Make this payment via internet or phone banking.  
BPAV View® - Receive, view and pay this bill using internet banking.  
BPAV View® Registration No - Please use your BPAV® Reference number.

Bill Code: 21 Ref: 123 456 789 0  
To pay by MasterCard or VISA phone 1300 658 783 (Automated service available 24 hours. Payment limit may apply.)

Any payments by MasterCard or VISA may incur a processing fee of 0.6% (GST incl) of the payment amount. This will be shown on your next bill. Some exemptions apply.

Trancode	User Code	Customer Reference Number
831	082901	000 001234567890

## Payment slip

**Due Date**  
(Current account only)

15 Mar 2010

**Account number**

1234567890

**Amount due**

\$88.74

<0000008874> <082901> <00000123456789> >

