

# Understanding your electricity bill

**Account name and billing address**  
Account holder/s and postal address.

**Average daily use**  
Your consumption pattern compared to same time last year and average cost per day.

**Greenhouse gas emissions graph**  
Your greenhouse gas emissions from electricity usage this bill period.

**origin**  
Origin Energy Electricity Limited  
ABN 33 071 052 287

**Electricity Account**

012/3456  
SAM SAMPLE  
1 SAMPLE STREET  
SAMPLETOWN SAM 1234

Enquiries & moving 1300 661 544  
Report faults or emergencies, call Powercor (24hrs) on 13 24 12  
Replacement Hot Water 1300 791 468  
originenergy.com.au

Account number 123 456 789 0  
Amount due \$57.61  
Due date (Current account only) 15 Mar 2010

**Your average daily use**  
kWh  
2.0  
1.6  
1.2  
0.8  
0.4  
0.0  
Mar 09 Jun 09 Sep 09 Dec 09 Feb 10  
Peak Off peak  
This account Same time last year Average cost per day (incl GST) 0.8 kWh 1.2 kWh \$0.88

**Your greenhouse gas emissions**  
Tonnes  
0.20  
0.16  
0.12  
0.08  
0.04  
0.00  
Mar 09 Jun 09 Sep 09 Dec 09 Feb 10  
Your greenhouse gas emissions

You generated 0.06700 tonnes of greenhouse gas emissions during this period. To reduce your environmental impact, switch to Government accredited GreenPower, and offset the carbon emissions generated by your travel. Call us on 13 24 63 or visit originenergy.com.au or climatechange.vic.gov.au to find out more.

**Tax Invoice - Account Summary**  
Issue date: 24 Feb 2010  
Balance at last account \$78.41  
Payments received (see over) \$78.41 cr  
Miscellaneous charges and adjustments (see over) \$0.00  
Current account charges, concessions & other adjustments \$57.61  
**Total amount due (including arrears) \$57.61**  
Current account includes GST charges of \$5.24

**Important Information**

**See over for payment details**

**Account number**  
Please have this number ready when contacting us.

**Amount due and due date**

**Account summary**  
Summary of your account as at the date issued. Lists charges for this bill and any charges carried over from your previous bill.  
Issue date: You will usually have 12 business days to pay.  
Charges, payment and adjustments: Summary of the details on the back of your bill.  
Total amount and GST: This shows the total amount owing and the GST charges included.

**Important information**  
Important message, direct debit and concession information will be displayed here.

**Messages**  
Here you will find ways to save money with our special offers.

# Understanding your electricity bill

## NMI code

Used to identify the electricity connection point that measures your consumption.

## Customer information

Information to help you with your account.

**Moving address**  
Visit [originenergy.com.au/movers](http://originenergy.com.au/movers) or call 1300 661 544 to arrange gas and electricity at your new address and final meter readings for your existing Origin account(s). Please give us the required 3 business days notice.

**Account enquiries** - For any questions about this account or your payment options. Call 1300 661 544

**Origin Energy Service**  
Appliance service and repairs. Call 13 27 74 (7 days).

**Hot Water** - Replacement Service  
1300 791 468

**Origin Energy Shop** - Gas and electrical appliance sales and installation, information and advice. Call 13 14 27

**Energy offers** - For gas and electricity energy offers, including Government Accredited GreenPower. Call 13 24 63

**Energy efficiency advice** - Help reduce your business' energy use and costs, visit [originenergy.com.au/energysaving](http://originenergy.com.au/energysaving)

**Meter access** - Please ensure that locked gates and other obstructions do not prevent access to your meter, even in the case where you have a smart meter which is remotely read. For more information visit [originenergy.com.au/smartmeter](http://originenergy.com.au/smartmeter)

**Written enquiries (not payments)**  
Mail: Origin Energy Electricity Limited  
GPO Box 1199, Adelaide SA 5001  
Fax: 1800 242 921  
Email: [enquiry@originenergy.com.au](mailto:enquiry@originenergy.com.au)

**Interpreter Service** - Call 13 14 50

Pa furuzess proceca oadwerid jod postity numer.  
Da rospoznawca omyda kownwa jaura on na zoznowe fodi.  
Per il servizio interpret, chiamare il numero qui sotto.  
Da uulage tamala noolmo nazwille doja nawedeni broj.  
To odbranjakomje bezprijvita, pozovite na broj koji je ovde.  
Cin bing dach vior, an tim lac od ditn thoi dach dach.  
Da rospoznawca yozne placawne naka nakawone fodi.  
Tercimark hamei ign litar agafodni naranan agawone.  
الخدمات الترجمة التليفونية (إعداد رقم الهاتف)

**Payments -** 12/01/2010 \$78.41 cr

**For supply at -** 1 SAMPLE STREET, SAMPLETON SAM 1234

**NMI Code -** 09876543210

**Account period:** 17 Dec 2009 to 20 Feb 2010 - Bill Days 65

**Next anticipated reading:** 22 Mar 2010 (± 2 business days)

### Electricity Tariff - General Purpose

	Meter Number	Previous Reading	Current Reading	Usage kWh	@Rate c/kWh	Amount \$
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**From 17 Dec 2009 to 31 Dec 2009 - Bill Days 14**

<b>Peak Use</b>						
Energy Use	7682131	1060	1070.8	10.8	18.3900	1.98

### Other Charges

Service to Property						8.12
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**Sub-Total** \$10.10

### Electricity Tariff - General Purpose

	Meter Number	Previous Reading	Current Reading	Usage kWh	@Rate c/kWh	Amount \$
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**From 31 Dec 2009 to 20 Feb 2010 - Bill Days 51**

<b>Peak Use</b>						
Energy Use	7682131	1070.8	1110	39.2	21.0900	8.27

### Other Charges

Service to Property						34.00
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**Sub-Total** \$42.27

**Total Electricity Charges** \$52.37

GST \$5.24

**Total Current Account Charges** \$57.61

### Latest News

This bill is for a pro-rata period.

## Payments

Details of the payments made since your last bill.

## Supply address

Property details where the electricity is supplied.

## Account period

The start and end date of this bill period.

## Next anticipated reading

The likely next date the meter will be read.

## Usage information and other charges

Detailed breakdown of all the electricity usage and GST exclusive charges for current billing period. Other charges such as GST will be detailed here.

## Payment options

Convenient options to pay your bill, includes a detachable payment-slip to use when posting to us or paying at Australia Post.

**Direct Debit:** Call 1300 661 544 to arrange automatic payment of future accounts

**Mail:** Send this payment slip with your cheque made payable to: Origin Energy Electricity Limited Private Bag 14825 Melbourne VIC 8001

**POST billpay**  
Billpay Code: 0383  
Ref: 123 456 789 0

If paying via POST billpay visit any Post Office or go to [postbillpay.com.au](http://postbillpay.com.au)

**BPAY**  
Billier Code: 78790  
Ref: 123 456 789 0

**BPAY®** - Make this payment via internet or phone banking.  
**BPAY View®** - Receive, view and pay this bill using internet banking.  
**BPAY View® Registration No** - Please use your BPAY® Reference number.

**Phone**  
Billier Code: 21  
Ref: 123 456 789 0

To pay by MasterCard or VISA phone 1300 658 783 (Automated service available 24 hours. Payment limit may apply.)

Trancode User Code Customer Reference Number  
831 082901 000 0123 4567 8900

<0000005761> <082901> <000012345678900> >

## Payment slip

**Due Date**  
(Current account only)

15 Mar 2010

Account number

123 456 789 0

Amount due

\$57.61

