

Community Power Terms and Conditions for Dual Fuel Customers Electricity and Natural Gas

This Community Power Energy Plan is available only for a residential Supply Address. To be eligible for this Community Power Energy Plan you will need to:

- (a) enter into a new Agreement with us for the supply of electricity and gas to a residential Supply Address ; and
- b) as part of your new Agreement, enter into and continue to buy electricity and gas from us on the Community Power Energy Plan for the Energy Plan Period (see below); and
- c) enter into a Green Product Agreement to purchase from us a GreenPower Green Product which matches a minimum of 25% of your electricity consumption at the Supply Address with accredited GreenPower for the Energy Plan Period, and continue to buy that product from us over that period.
- d) the Supply Address must be located in the postcodes included in the City of Darebin, the City of Moreland and the City of Whitehorse or such other municipality that enters into the Community Power initiative as notified by the City of Darebin to us from time to time (please consult the website at www.originenergy.com.au/communitypower if you are uncertain whether your postcode is located in an eligible area).

The Community Power Energy Plan is not available in conjunction with any of our other market offers. This offer is subject to the availability of this Energy Plan at your Supply Address, having regard to factors such as your meter type, supply area and applicable network tariff. We will use reasonable endeavours to verify your eligibility for this Energy Plan based on the relevant factors prior to issuing your first bill.

We reserve the right not to offer this Energy Plan to any of our customers on existing market agreements.

This Energy Plan cannot be transferred to another supply address. If you move from the Supply Address your Agreement with us, including this Energy Plan, and any Green Product Agreement with us, will automatically end from the date that you move.

The Community Power Energy Plan is for a period of 36 months from the earlier of the date electricity supply commences and the date gas supply commences under this Energy Plan if you are buying electricity and gas from us ("Energy Plan Period").

You will be eligible for a \$100 Including GST rebate (see below) for each consecutive period of 12 months from the date of commencement of your Energy Plan Period up to a maximum of 36 months if you are buying both electricity and gas from us provided that, during the relevant 12 month period:

- (a) if you have been requested to provide us with a Security Deposit under your Agreement, you have provided it by the date that it was due and it remains current; and
- (b) you have not ended this Energy Plan.

If you are eligible to receive the \$100 including GST rebate for a 12 month period during the Energy Plan Period:

- (a) we will apply the rebate retrospectively at the end of the relevant 12 month period as a credit on your electricity account with us at the Supply Address; and
- (b) it will appear as a credit on the next electricity bill issued under your Agreement after the end of the relevant 12 month period.

The Charges you will pay will be as set out in your Agreement Schedule, together with the amounts referred to in the Other Fees & Charges section of this Energy Plan and in the Agreement Terms. These Charges and amounts may be varied at any time during the Energy Plan Period or after the end of that Period in accordance with the Agreement Terms.

Your Agreement with us continues after the end of the Energy Plan Period or the end of the Energy Plan if you are still at the Supply Address, except that the Charges will be varied to the Charges which we notify you will apply after the Energy Plan has ended.

To remain on this Energy Plan you must continue to satisfy the eligibility and offer availability criteria outlined above. We may notify you if you no longer satisfy any of these criteria and the Energy Plan will end from the date set out in our notice to you. If your Energy Plan ends in these circumstances, we will continue to supply you with energy under your Agreement and we will advise you of any changes to your Charges. We may also notify you of your eligibility for other Energy Plans with us.

We reserve the right to withdraw the offer of this Energy Plan at our complete discretion at any time prior to a customer entering into an Agreement with us which includes this Energy Plan.

By taking up this Community Power Energy Plan you agree to us providing the City of Darebin or nominee with your name and address so that you can receive Community Power's newsletter and other program information. If you wish to stop receiving this information, you can unsubscribe at any time by contacting Community Power.

Green Products

Your Green Product is governed by your Green Product Agreement. The Charges for your Green Product are as set out in the Agreement Schedule and varied in accordance with your Agreement.

Other Fees & Charges

Early Termination Fee

If you end this Energy Plan after any applicable cooling off period following commencement

of our Agreement but before the end of the Energy Plan Period, we may charge you an early termination fee of \$22 (inc. GST) per fuel. This amount may be varied in accordance with the Agreement Terms.

However, if you end your Agreement, including this Energy Plan, before the end of the Energy Plan Period because you are moving out of your current Supply Address, we may waive the early termination fee applicable for a fuel if you enter into a new Agreement to buy that fuel from us at your new Supply Address.

Late Payment Fee

For Supply Addresses located in NSW, SA and Queensland a late payment fee of \$8.80 (GST inclusive) per fuel may apply for each bill paid after the Due Date. This amount may be varied in accordance with the Agreement Terms.

Credit Card Fee

An additional fee may apply if you choose to pay by Credit Card. Please see payment options section of your bill for further details.

Account Establishment Fee

An account establishment fee may apply per fuel if you transfer to us from another retailer or if you are signing up to take a fuel for the first time. If you are required to pay such a fee, that obligation and the amount of the fee will be set out in your Agreement Schedule or will be advised to you in writing prior to the time you become liable for the fee

Community Power Terms and Conditions for Single Fuel Customers

Electricity ONLY

This Community Power Energy Plan is available only for a residential Supply Address. To be eligible for this Community Power Energy Plan you will need to:

- (a) enter into a new Agreement with us for the supply of electricity to a residential Supply Address; and
- b) as part of your new Agreement, enter into and continue to buy electricity from us on the Community Power Energy Plan for the Energy Plan Period (see below); and
- c) enter into a Green Product Agreement to purchase from us a GreenPower Green Product which matches a minimum of 25% of your electricity consumption at the Supply Address with accredited GreenPower for the Energy Plan Period, and continue to buy that product from us over that period.
- d) the Supply Address must be located in the postcodes included in the City of Darebin, the City of Moreland and the City of Whitehorse or such other municipality that enters into the Community Power initiative as notified by the City of Darebin to us from time to time (please consult the website at www.originenergy.com.au/communitypower if you are uncertain whether your postcode is located in an eligible area).

The Community Power Energy Plan is not available in conjunction with any of our other market offers. This offer is subject to the availability of this Energy Plan at your Supply Address, having regard to factors such as your meter type, supply area and applicable network tariff. We will use reasonable endeavours to verify your eligibility for this Energy Plan based on the relevant factors prior to issuing your first bill.

We reserve the right not to offer this Energy Plan to any of our customers on existing market agreements.

This Energy Plan cannot be transferred to another supply address. If you move from the Supply Address your Agreement with us, including this Energy Plan, and any Green Product Agreement with us, will automatically end from the date that you move.

The Community Power Energy Plan is for a period of 24 months if you are buying electricity only from us, from the date that energy supply under this Energy Plan with us commences ("Energy Plan Period").

You will be eligible for a \$45 Including GST rebate (see below) for each consecutive period of 12 months from the date of commencement of your Energy Plan Period up to a maximum of 24 months if you are buying electricity only from us provided that, during the relevant 12 month period:

- (a) if you have been requested to provide us with a Security Deposit under your Agreement, you have provided it by the date that it was due and it remains current; and
- (b) you have not ended this Energy Plan.

If you are eligible to receive the \$45 including GST rebate for a 12 month period during the Energy Plan Period:

- (a) we will apply the rebate retrospectively at the end of the relevant 12 month period as a credit on your electricity account with us at the Supply Address; and
- (b) it will appear as a credit on the next electricity bill issued under your Agreement after the end of the relevant 12 month period.

The Charges you will pay will be as set out in your Agreement Schedule, together with the amounts referred to in the Other Fees & Charges section of this Energy Plan and in the Agreement Terms. These Charges and amounts may be varied at any time during the Energy Plan Period or after the end of that Period in accordance with the Agreement Terms.

Your Agreement with us continues after the end of the Energy Plan Period or the end of the Energy Plan if you are still at the Supply Address, except that the Charges will be varied to the Charges which we notify you will apply after the Energy Plan has ended.

To remain on this Energy Plan you must continue to satisfy the eligibility and offer availability criteria outlined above. We may notify you if you no longer satisfy any of these criteria and the Energy Plan will end from the date set out in our notice to you. If your Energy Plan ends in these circumstances, we will continue to supply you with energy under your Agreement and we will advise you of any changes to your Charges. We may also notify you of your eligibility for other Energy Plans with us.

We reserve the right to withdraw the offer of this Energy Plan at our complete discretion at any time prior to a customer entering into an Agreement with us which includes this Energy Plan.

By taking up this Community Power Energy Plan you agree to us providing the City of Darebin or nominee with your name and address so that you can receive Community Power's newsletter and other program information. If you wish to stop receiving this information, you can unsubscribe at any time by contacting Community Power.

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of our Agreement but before the end of the Energy Plan Period, we may charge you an early termination fee of \$22 (inc. GST) per fuel. This amount may be varied in accordance with the Agreement Terms.

However, if you end your Agreement, including this Energy Plan, before the end of the Energy Plan Period because you are moving out of your current Supply Address, we may waive the early termination fee applicable for a fuel if you enter into a new Agreement to buy that fuel from us at your new Supply Address.

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